

Apple Mac[®] OS X 10.11

Compatibility with Fuji Xerox Equipment

v1.3

21 October, 2015

Preface

On September 30, Apple[®] released OS X 10.11 for Apple Mac[®] products. Fuji Xerox offers a wide variety of print drivers, scan drivers, and software, for existing and new Apple Mac[®] products. This document outlines the support scope for OS X 10.11.

Upgrading from OS X 10.10 to OS X 10.11

For users that have upgraded from OS X 10.10 to OS X 10.11, all installed drivers and software for Fuji Xerox Printers will continue to function with the exception of some DocuPrint products. The affected DocuPrint products with known issues are listed later in this document.

New Install with OS X 10.11

Users that are installing drivers and software for Fuji Xerox Printers on OS X 10.11, all existing OS X 10.10 drivers and software from Fuji Xerox will install and function correctly with the exception of some DocuPrint products. The affected DocuPrint products with known issues are listed later in this document.

Scanning with Image Capture Known Issue

There is a known issue with specific products (listed below) where scanning to PDF format using the Image Capture app may not open and display correctly. It is recommended that any customers experiencing this issue to scan to a different file format other than PDF.

There is a known issue specific products (listed below) where a Multifunction printer connected by USB may not appear as available in the Image Capture app after scanning with the TWAIN driver. It is recommended that any customers experiencing this issue select 'Reset TWAIN devices' in the 'File' menu of the Image Capture app and reboot the device.

Affected Products

DocuCentre SC2020	DocuPrint CM405 df	DocuPrint M455 df
DocuPrint CM305 df	DocuPrint M355 df	

PDF Printing Known Issue

There is a known issue where printing a PDF file from the Preview app in landscape format may result in an unexpected print orientation. It is recommended that any customers experiencing this issue to print landscape PDF from Adobe® Acrobat Reader program which does not exhibit this behaviour. Adobe Acrobat Reader is available from <http://www.adobe.com/reader>

Not Compatible with OS X 10.11

The following table identifies the DocuPrint products that have known issues with OS X 10.11 where existing OS X 10.10 software and drivers cannot be used.

Not Compatible			
DocuPrint CM115 w	DocuPrint CP115 w	DocuPrint M105 b	DocuPrint M255 df
DocuPrint CM118 w	DocuPrint CP116 w	DocuPrint M105 f	DocuPrint M255 z
DocuPrint CM205 b	DocuPrint CP118 w	DocuPrint M158 ab	DocuPrint P105 b
DocuPrint CM205 f	DocuPrint CP119 w	DocuPrint M158 b	DocuPrint P158 b
DocuPrint CM205 fw	DocuPrint CP205	DocuPrint M158 f	DocuPrint P205 b
DocuPrint CM215 b	DocuPrint CP205 w	DocuPrint M205 b	DocuPrint P215 b
DocuPrint CM215 f	DocuPrint CP215	DocuPrint M205 f	DocuPrint P218 b
DocuPrint CM215 fw	DocuPrint CP215 w	DocuPrint M205 fw	DocuPrint P255 d
DocuPrint CM225fw	DocuPrint CP225 w	DocuPrint M215 b	DocuPrint P255 dw
DocuPrint CM228fw	DocuPrint CP228 w	DocuPrint M215 fw	
DocuPrint CP105 b	DocuPrint M105 ab	DocuPrint M218 fw	

Future Support

Please note that Fuji Xerox will continue to support the affected Fuji Xerox products with new drivers and software for OS X 10.11. New drivers and software will be released to support the affected Fuji Xerox products with OS X 10.11. The current timeframe for new drivers and software to resolve these known issues is for December 2015.

New drivers and software will be available to customers via the Fuji Xerox [Online Support](#) site.