

Error Code

- This manual may not be edited, modified or copied in whole or part without the written consent of the publisher.
- Parts of this manual is subject to change without prior notice.

An error message and error code (***_***) are displayed on the touch screen if printing terminated abnormally because of an error, or a malfunction occurred in the device.

For faxing, an error code is also displayed on an Activity Report and a Transmission Report Job Undelivered.

Refer to the error codes in the following table to resolve problems.

If an error code is displayed, any print data remaining in the device and information stored in the device's memory is not secured.

If an error code is displayed that is not listed in the following table, or if you cannot resolve an error despite following the instructions described in the table, contact one of the following support desks according to the product you are using for inquiries.

- Contact your local Fuji Xerox representative.
- Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
002-500	An error occurred during the scan job.	Execute the operation again. Also, check whether or not the account limit for the Scan service is set when the accounting type is Xerox Standard Accounting. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-311	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-313	Failed to access the RAM.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-314	Failed to access the NVRAM.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-318	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-319	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
003-338	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-339	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-340	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-341	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-342	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-343	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-344	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-345	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-346	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-347	Failed to access the SD card.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-348	Failed to access the hard disk.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
003-701	A digital code is embedded in the document to restrict duplication.	Use a document in which no digital code is embedded.
003-702	You tried to copy sides 1 and 2 of a document simultaneously specifying different Reduce/Enlarge ratio for each side.	Specify the same Reduce/Enlarge ratio for both sides.
003-703	The Calibration Chart is not detected correctly.	Place the Calibration Chart properly.
003-704	An error is found in the calibration pattern read, and the device may be out of order.	Execute the calibration again. If the error is not still resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
003-705	Copying is started before the device exits the Power Saver mode and detects the change for the tray size, when the paper size set in the tray that has been changed during the Power Saver mode.	Cancel copying, and perform the operation for copying again.
003-750	Unable to store any documents using the 2 Sided Book Copying feature.	Check the 2 Sided Book Copying settings.
003-751	Unable to process the document because the specified scan area is too small.	Increase the resolution or scan area.
003-752	A mix sized document was to be scanned at 600 dpi in Color/2 sided.	Set [Resolution] to [400dpi] or lower, and try scanning again.
003-756	The faxed document is completely blank.	Check whether the document is blank or whether the side of the document to be faxed is loaded correctly.
003-760	An incompatible combination of feature is specified for document scan conditions.	Confirm the selected options.
003-763	An error occurred when reading the Calibration Chart.	Change the paper size for the tray, or change the [Paper Type Priority] settings.
003-764	Although [Form Overlay] is specified, only one document page is loaded.	Set a document to use as the form document and a document to overlay.
003-780	Failed to compress the scanned document.	Reduce the resolution or the ratio for [Reduce/Enlarge] to decrease the data size, or split the data to send it separately.
003-795	When enlarging/reducing a scanned document to the paper size specified, the reduction/enlargement ratio exceeds the allowed range.	Take one of the following measures: <ul style="list-style-type: none"> ● Manually enter a reduction/enlargement ratio. ● Change the paper size.
005-275	An error occurred in the document feeder.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
005-280	An error occurred in the document feeder.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
005-288	An error occurred in the document feeder.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
005-500	An error occurred in the document feeder.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-327	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-329	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-330	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-331	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-332	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-333	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-334	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-335	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
010-337	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
010-379	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-210	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-211	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-212	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-213	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-221	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-223	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-224	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-231	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-232	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
012-243	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-249	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-263	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-265	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-268	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-269	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-283	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, remove paper from the finisher tray, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-284	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-291	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-295	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
012-296	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-319	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-333	An error occurred while download the software for Hole punch unit controlling.	Switch off the power of the device. Once the display on the control panel turns off, switch on the power of the device. If the error persists, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-334	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-351	An error occurred in the finisher.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-355	An error occurred while downloading the software for the stapleless stapler controlling.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
012-405	The staple cartridge needs to be replaced soon.	Prepare a new staple cartridge.
012-406	The booklet staple cartridge [R2] needs to be replaced soon.	Prepare a new staple cartridge.
012-407	The booklet staple cartridge [R3] needs to be replaced soon.	Prepare a new staple cartridge.
012-417	The finisher's hole punch waste container is full.	Empty the hole punch waste container.
012-500	An error occurred in the finisher.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-210	An error occurred in the Booklet Unit.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-211	An error occurred in the Booklet Unit.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
013-212	An error occurred in the Booklet Unit.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-213	An error occurred in the Booklet Unit.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-220	An error occurred in the Booklet Unit.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-250	An error occurred in the Hole punch unit.	Switch off the power of the device. Once the display on the control panel turns off, switch on the power of the device. If the error persists, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-291	An error occurred in the finisher.	Turn the device off and then on, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-292	An error occurred in the finisher.	Turn the device off and then on, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
013-299	An error occurred in the stapleless stapler.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
014-210	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
014-211	Finisher malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
014-212	An error occurred in the stapleless stapler.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-210	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
016-211	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-212	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-213	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-214	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-215	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-217	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-218	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-219	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-220	An error occurred in the document feeder.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-230	An error occurred in the software	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-232	An error occurred during initialization of the high compression board. Otherwise, the high compression board is not supported on your device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
016-233	An error occurred in the software.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-234	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-235	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-236	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-237	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-238	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-239	An error occurred in the Authentication feature of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-241	IP FAX[SIP] Kit is not installed.	The optional IP FAX[SIP] Kit is required.
016-242	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-244	Automatic update of the self-signed certificate failed.	Turn the device off and then on, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-248	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
016-365	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-366	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-367	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-369	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-370	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-371	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-372	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-383	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-384	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-400	The user name or password for 802.1x authentication does not match in the setting of Ethernet 1.	Confirm and correctly enter the user name or password in the setting of Ethernet 1. If the error still is not resolved, check whether the network environment is set correctly.
016-401	The 802.1x authentication method cannot be processed in the setting of Ethernet 1.	Set the authentication method of the device to the same method as set for the authentication server in the setting of Ethernet 1.
016-402	The authentication connection of Ethernet 1 timed out.	Confirm the network connection of Ethernet 1 and switch setting of the authentication device physically connected to the device via a network, and check whether it is connected to the device correctly.

Error Code	Cause	Remedy
016-403	The root certificate of Ethernet 1 did not match.	Confirm the authentication server and store the root certificate of the server certificate of the authentication server into the device. If you cannot acquire the root certificate of the server certificate, remove the check mark from [Server Certificate Verification] of [IEEE 802.1X Settings] of Ethernet 1 on the touch screen.
016-404	802.1x authentication error for Ethernet 1 occurred.	Execute the operation again. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-405	An error occurred in the certificate stored in the device.	Initialize the certificate.
016-406	An error occurred in the SSL client certificate.	Take one of the following measures: 1. Store an SSL client certificate in the device, and set it as the SSL client certificate. 2. If an SSL client certificate cannot be set on the device, select an option other than [EAP-TLS] in [Authentication Method].
016-407	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-408	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-409	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-410	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-411	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-412	After automatically obtained the IP address, the device failed to retrieve proxy server settings from the DHCP server.	Modify the customized program and install it again.
016-421	A paper tray is removed from the device.	Insert the removed paper tray to the device.

Error Code	Cause	Remedy
016-422	The device is off-line.	Perform the following: <ul style="list-style-type: none"> • When another error message is displayed, solve the problem first. • When the printer is in maintenance mode, complete the maintenance operation. • When another device is accessing the device, wait until the access is complete. If the problem persists, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-423	The device is off-line.	Perform the following: <ul style="list-style-type: none"> • When another error message is displayed, solve the problem first. • When a user is using the device control panel, complete the user operation. • When another device is accessing the device, wait until the access is complete. If the problem persists, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-424	The device is in Power Saver mode.	Exit the Power Saver mode. If the problem persists, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-425	The device is in Power Saver mode.	Exit the Power Saver mode. If the problem persists, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-427	The user name or password for 802.1x authentication did not match in the setting of Ethernet 2.	Confirm and correctly enter the user name or password in the setting of Ethernet 2. If the error still is not resolved, check whether the network environment is set correctly.
016-428	The 802.1x authentication method cannot be processed in the setting of Ethernet 2.	Set the authentication method of the device to the same method as set for the authentication server in the setting of Ethernet 2.
016-429	The authentication connection of Ethernet 2 timed out.	Confirm the network connection of Ethernet 2 and switch setting of the authentication device physically connected to the device via a network, and check whether it is connected to the device correctly.
016-430	The user name or password for 802.1x authentication did not match in the setting of Ethernet2.	Confirm the authentication server and store the root certificate of the server certificate of the authentication server into the device. If you cannot acquire the root certificate of the server certificate, remove the check mark from [Server Certificate Verification] of [IEEE 802.1X Settings] of Ethernet 2 on the touch screen.
016-431	An internal error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-432	An error occurred in the SSL client certificate of Ethernet 2.	Take one of the following measures: <ul style="list-style-type: none"> • Store an SSL client certificate in the device to set the SSL client certificate. • If an SSL client certificate cannot be set on the device, select an option other than [EAP-TLS] in [Authentication Method].

Error Code	Cause	Remedy
016-438	An error occurred.	Check if the network cable disconnected or the Syslog Server is not active. Ensure the connection between device and the Syslog Server. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-443	The dew condensation may occur.	Follow the instruction displayed on the control panel screen and perform the operation.
016-444	The number of accumulated pages is approaching the upper limit.	Consult your account administrator.
016-445	The number of accumulated pages is reached the upper limit.	Consult your account administrator.
016-450	The SMB host name already exists.	Change the host name.
016-453	Updating of the IPv6 address and host name for the DNS server failed.	Check whether the IP address of the DNS server is set correctly.
016-454	Unable to retrieve the IP address from DNS.	Confirm the DNS configuration and IP address retrieve setting.
016-455	Connection to the SNTP server timed out.	Confirm the network cable connection and the IP address of the SNTP server are correct.
016-456	Received a message from the SNTP server stating that the server is not synchronized with the standard time source.	Confirm the SNTP server settings.
016-500	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-501	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-503	Unable to resolve the SMTP server name when sending e-mail.	Check on CentreWare Internet Services whether the SMTP server settings are correct. Also, confirm whether the DNS server settings are correct.
016-504	Unable to resolve the POP3 server name when sending e-mail.	Check on CentreWare Internet Services whether the POP3 server settings are correct. Also, confirm whether the DNS server settings are correct.
016-505	Unable to log into the POP3 server when sending e-mail.	Check on CentreWare Internet Services whether the user name and password used on the POP3 server are correct.
016-506	Unable to write the image log because the image log storage space is insufficient on the device.	Execute the job again. If the error still is not resolved, take one of the following measures: <ul style="list-style-type: none"> • Delete unnecessary image logs • Change the [Assurance Level] for image logs to [Low] In this case, the contents of the logs are not secured.
016-507	When using the Image Log Control feature, failed to forward the image log to the server.	Either set the forwarding rule for image logs from the server to the device, or set [Log Transfer] in [Transfer Image Log] to [Disabled].

Error Code	Cause	Remedy
016-508	When using the Image Log Control feature, failed to forward the image log to the server.	Either set the forwarding rule for image logs from the server to the device, or set [Log Transfer] in [Transfer Image Log] to [Disabled].
016-509	When using the Image Log Control feature, failed to forward the image log to the server because the forwarding rule for image logs from the server to the device has not been set.	Set the forwarding rule for image logs from the server to the device.
016-510	When using the Image Log Control feature, failed to forward the image log to the server because the forwarding rule for image logs from the server to the device has not been set.	Set the forwarding rule for image logs from the server to the device.
016-511	When using the Image Log Control feature, failed to forward the image log to the server because the forwarding rule for image logs from the server to the device has not been set correctly.	Confirm the forwarding rule for image logs from the server to the device.
016-512	When using the Image Log Control feature, failed to forward the image log to the server because the forwarding rule for image logs from the server to the device has not been set correctly.	Confirm the forwarding rule for image logs from the server to the device.
016-513	An error occurred in connecting to the SMTP server. Probable causes are as follows: 1. The SMTP server or network may be overloaded. 2. The source port number for SMTP is incorrect.	For 1, wait for a while, and then execute the operation again. For 2, confirm whether the source port number for SMTP is correct.
016-514	An error occurred during processing of an XPS document.	If an error occurred while printing from a driver which supports XPS, print from the application using another print driver (PCL, etc.). If an error occurred while direct printing an XPS document (such as ContentsBridge Utility, E-mail, and Media Print - Text), print using the print driver (PCL, etc.) from XPS Document Viewer. Note • XPS stands for XML Paper Specification.
016-515	There was insufficient memory during processing of an XPS document.	Take one of the following measures: • Set [Image Quality] to [Standard] in the printer driver. • Increase the amount of memory. • Print using the print driver (PCL, etc.) from XPS Document Viewer. Note • XPS stands for XML Paper Specification.

Error Code	Cause	Remedy
016-516	The Print Ticket included in the XPS document includes an invalid description or a print setting not supported by the device.	<p>Check whether there is a problem with the method of using the application that sent the print job, or with the content of the print instruction.</p> <p>If your application usage and print instruction are correct, check with the application manufacturer that sent the print job for operations of the application, not with Fuji Xerox.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. <p>Note</p> <ul style="list-style-type: none"> ● XPS stands for XML Paper Specification.
016-517	There is an error in the content described in the PostScript file.	Print with the PostScript driver. Furthermore, modify ProcessColorModel described in the PostScript file so that the color mode does not change.
016-518	With the PostScript driver, booklet and Watermark were specified at the same time.	With the PostScript driver, specifying a combination of booklet and Watermark/UUID is not possible. Cancel one of them.
016-519	The number of pages reached the maximum number of pages specified, and the print job is terminated.	Have your system administrator change the maximum limit of printable pages.
016-520	An error occurred in the high compression hardware.	<p>Execute the operation again. Also change the output file format and color mode.</p> <p>If the problem is not resolved, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. And then perform the above operation again.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-521	The IC Card Reader (optional) is disconnected from the device while scanning the data with digital signature.	Switch off the device power and connect the IC Card Reader, and then switch on the device power.
016-522	LDAP server SSL authentication error. Unable to acquire an SSL client certificate.	The LDAP server is requesting an SSL client certificate. Set an SSL client certificate on the device.
016-523	LDAP server SSL authentication error. The server certificate data is incorrect.	The device cannot trust the SSL certificate of the LDAP server. Register the root certificate for the LDAP server's SSL certificate to the device.
016-524	LDAP server SSL authentication error. The server certificate will expire soon.	Change the SSL certificate of the LDAP server to a valid one. You can clear this error by selecting [Disabled] for [LDAP - SSL/TLS Communication] under [SSL/TLS Settings] on the device; however, note that selecting this option does not ensure the validity of the LDAP server.
016-525	LDAP server SSL authentication error. The server certificate has expired.	Change the SSL certificate of the LDAP server to a valid one. You can clear this error by selecting [Disabled] for [LDAP - SSL/TLS Communication] under [SSL/TLS Settings] on the device; however, note that selecting this option does not ensure the validity of the LDAP server.
016-526	LDAP server SSL authentication error. The server name does not match the certificate.	Set the same LDAP server address to the device and to the SSL certificate of the LDAP server. You can clear this error by selecting [Disabled] for [LDAP - SSL/TLS Communication] under [SSL/TLS Settings] on the device; however, note that selecting this option does not ensure the validity of the LDAP server.

Error Code	Cause	Remedy
016-527	LDAP server SSL authentication error. This is an SSL authentication internal error.	An error occurred in the software. contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-528	You are logged out of the smart card authentication mode while scanning the data with a digital signature.	Log in to the device with the smart card, and then execute the operation again.
016-529	An error occurred when connecting to the Remote Download server. There was no response from the server within the specified time (45 seconds).	Confirm the network connection. Check whether the Remote Download server is correctly set on the network.
016-533	Kerberos server authentication protocol error	The time difference between the device and the Kerberos server exceeded the clock skew limit value set on the Kerberos server. Check whether the clocks on the device and Kerberos server are correctly set. Also check whether the summer time and the time zone are correctly set on the device and Kerberos server.
016-534	Kerberos server authentication protocol error	The domain set on the device does not exist on the Kerberos server, or the Kerberos server address set on the device is invalid for connection. Check whether the domain name and the server address have been correctly set on the device. For connection to Windows Server, specify the domain name in uppercase.
016-535	The specified file does not exist on the Remote Download server.	Confirm the file.
016-536	An error occurred when accessing the DNS prior to connecting to the Remote Download server.	Confirm the connection with the DNS. Also check whether the Remote Download server name is registered to the DNS.
016-537	Could not connect to the Remote Download server. The port of the destination Remote Download server is not open.	Confirm the port in the network settings.
016-538	An error occurred when writing the remote download file to the hard disk. The file obtained from the Remote Download server could not be written to the hard disk.	Confirm the amount of available space, and delete files that are no longer required. Alternatively, replace the hard disk.
016-539	Kerberos server authentication protocol error	An error occurred in the software. contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-543	The specified domain was deleted from ApeosWare Management Suite (sold separately).	Select [Save] on the [Domain] screen, and update the domain information, or add the domain to ApeosWare Management Suite.
016-545	The time difference between ApeosWare Management Suite and Active Directory exceeds the maximum clock skew of the Kerberos sever specified in Active Directory.	Adjust the times of the computer of the active directory and the computer on which ApeosWare Management Suite is installed. Also, if the Windows Time Service of the computer on which ApeosWare Management Suite is installed has stopped, start the service.

Error Code	Cause	Remedy
016-546	A Local User tried to obtain the information of another user.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-548	The device is not registered in the ApeosWare Management Suite.	Register the device in the ApeosWare Management Suite.
016-553	ApeosWare Management Suite does not support the interface version of the device.	You must upgrade ApeosWare Management Suite's version. Check whether the device supports the upgrade version.
016-554	The login name and password used for domain user authentication of ApeosWare Management Suite is invalid.	Correctly set the login name and password used for domain user authentication of ApeosWare Management Suite.
016-555	Connection to ApeosWare Management Suite to the database or the active directory timed out.	Check whether you can connect from ApeosWare Management Suite to the database or the active directory.
016-556	Connection to ApeosWare Management Suite to the database timed out because of an overload.	Because the service is overloaded, wait for a while, and then execute authentication again. If the error still is not resolved, check ApeosWare Management Suite.
016-557	ApeosWare Management Suite internal error occurred.	Check ApeosWare Management Suite.
016-558	The device received an unknown error from ApeosWare Management Suite.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-559	A remote download parameter error occurred. An invalid value is set for essential system data.	Confirm the settings for essential system data.
016-560	A communications error occurred between the device and ApeosWare Management Suite (sold separately).	Check whether the network cable is connected, and confirm the settings of ApeosWare Management Suite. Also, print a Configuration Report, and if the DNS address of the server is set to "Server Name / IP Address", check whether DNS is enabled.
016-562	Multiple entries containing the same smart card information were found in the guest database of Active Directory or ApeosWare Management Suite.	Correct the guest database entries of Active Directory or ApeosWare Management Suite so that they do not contain the same smart card information.
016-564	Failed to authenticate the Remote Download server.	Confirm the login name and password to access the Remote Download server. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-565	Backup failed.	Make sure that the USB memory device is inserted securely. If this error occurs during data backup, make sure on your computer that a folder named "backup" exists in the USB memory device.

Error Code	Cause	Remedy
016-566	Backup or restoration failed.	For backup, store the firmware download file in the “dwld” folder of your USB memory device, and attach the USB memory device to the printer. For restoration, make sure that the versions of software are the same as those for backup. Make sure that the backup files are created by your printer.
016-567	The capacity is not sufficient for backup or for data encryption.	Delete existing backup files to make free space.
016-568	Access to HDD or USB failed, or the backup file for restoration may have a problem.	Delete existing backup files. For USB backup or restoration, make sure that the USB memory device is installed correctly. If the error is repeated, format the USB memory device on your computer.
016-569	ApeosWare Management Suite error	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-570	Unable to print because of insufficient memory for job tickets.	Increase the size of memory for job tickets in [Job Ticket Memory] under [Device] > [App Settings] > [Print Settings], power off the device, be sure that the touch screen has gone out, and then power on the device again. Then, start the print job again.
016-571	Unable to print because the content of the job ticket is incorrect.	Check whether there the print settings are correct, correct the print settings, and then send the print job again.
016-572	Unable to print because the paper attribute specified for the job ticket is for paper (paper size, paper quality, or paper color) that cannot be used on this device.	Check whether the paper specified for printing can be used by this device.
016-573	Unable to print because the content of the job ticket is incorrect.	Check whether the print driver is correctly installed on the computer that specified printing, whether the operating conditions are satisfied, and whether the driver is one that can be used with this device.
016-574	The device failed to transfer data using FTP of the Scan to PC service because the host or server name of the FTP server could not be resolved when accessing the DNS server.	Confirm the connection to the DNS server. Check whether the FTP server name is registered correctly on the DNS server.
016-575	The device failed to transfer data using FTP of the Scan to PC service because the DNS server address was not registered on the device.	Specify the correct DNS server address. Or, specify the destination FTP server by using its IP address.
016-576	The device failed to transfer data using FTP of the Scan to PC service because it could not connect to the FTP server.	Ensure that both the destination FTP server and the device are available for network communications, by checking the following conditions: <ul style="list-style-type: none"> ● The IP address of the server is set correctly. ● The network cables are plugged in securely.
016-577	Unable to connect to the FTP service of the destination server.	Take one of the following measures: <ul style="list-style-type: none"> ● Check whether the FTP service of the server is activated. ● Check whether the FTP port number of the server is correctly registered on the device.
016-578	The device failed to transfer data using FTP of the Scan service because of unsuccessful login to the FTP server.	Check whether the login name (user name) and password are correct.

Error Code	Cause	Remedy
016-579	The device failed to transfer data using FTP of the Scan service because the scanned image could not be saved in the FTP server after connection.	Check whether the FTP server's save location is correct.
016-580	The device failed to transfer data using FTP of the Scan service because the file or folder name on the FTP server could not be retrieved after connection.	Confirm the access privilege for the FTP server.
016-581	The device failed to transfer data using FTP of the Scan to PC service because the suffix of the name of the file or folder exceeded the limit value when the device was connected to the server and the name of a file or folder on the server was determined.	Change the file name or forwarding destination folder of the scan server. Also try moving or deleting the files within the forwarding destination folder.
016-582	The device failed to transfer data using FTP of the Scan service because files could not be created on the FTP server after connection.	Take one of the following measures: <ul style="list-style-type: none"> ● Check whether the specified file name can be used in the save location. ● Check whether enough space is available in the save location.
016-583	The device failed to create the lock folder on the FTP server while transferring data using FTP of the Scan service.	Have your system administrator set "yes" to "Delete the inconsistent user ID or not" from CentreWare Internet Services. Login the device again using the same ID and delete the user information in the dialogbox displayed.
016-584	The device failed to transfer data using FTP of the Scan service because folders could not be created on the FTP server after connection.	Take one of the following measures: <ul style="list-style-type: none"> ● Check whether the specified folder name can be used in the save location. ● Check whether the same folder name exists in the save location. ● Check whether enough space is available in the save location.
016-585	The device failed to transfer data using FTP of the Scan service because files could not be deleted on the FTP server after connection.	Confirm the access privilege for the FTP server.
016-586	The device failed to delete the lock folder while transferring data using FTP of the Scan service.	Take one of the following measures: <ul style="list-style-type: none"> ● Confirm the access privilege for the server. ● If the lock directory (*.LCK) exists in the destination, delete it manually, and then execute the operation again.
016-587	The device failed to transfer data using FTP of the Scan service because folders could not be deleted on the FTP server after connection.	Confirm the access privilege for the FTP server.
016-588	The device failed to transfer data using FTP of the Scan service because the data could not be written on the FTP server after connection.	Check whether enough space is available in the save location.

Error Code	Cause	Remedy
016-589	The device failed to transfer data using FTP of the Scan service because the data could not be read from the FTP server after connection.	Confirm the access privilege for the FTP server.
016-590	The device failed to transfer data using FTP of the Scan service because there are duplicate file names.	Set [Do Not Save] for the action for file name conflict.
016-593	The device failed to transfer data using FTP of the Scan service because an internal error occurred after connection to the FTP server.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-594	The device failed to transfer data using FTP of the Scan service because a network error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-595	The device failed to transfer data using FTP of the Scan service because a network error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-596	The device failed to transfer data using FTP of the Scan service because a network error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-597	The device failed to transfer data using FTP of the Scan service because a network error occurred.	Stop all accesses from the other devices, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-598	The size of an e-mail page exceeds the maximum message size because of page splitting.	Take one of the following measures: <ul style="list-style-type: none"> ● Reduce the file size for [Quality/File Size]. ● Increase the value for [Maximum Split Count].
016-599	The size of an e-mail page exceeds the maximum message size because of page splitting.	Take one of the following measures: <ul style="list-style-type: none"> ● Reduce the file size for [Quality/File Size]. ● Increase the value for [Maximum Split Count].
016-613	Unauthorized access has been detected.	Report it to the system administrator and check the time of unauthorized access recorded in audit logs. After removing the network cable, restart the machine to check if it starts normally. If it does not, please contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-700	The job was suspended because the number of the digits for the Secure Print or Charge Print passcode set on the print driver was less than the value specified in [Minimum Passcode Length for Stored Job] on the device.	On the print driver, set the passcode string equal to or longer than the value specified in [Minimum Passcode Length for Stored Job].

Error Code	Cause	Remedy
016-701	Unable to process print data because of insufficient memory.	Stop unnecessary ports or delete unnecessary data to increase memory.
016-702	Unable to process print data because of insufficient print page buffer.	Take one of the following measures: <ul style="list-style-type: none"> ● Set [Image Quality] to [Standard] in the printer driver. ● Increase the print page buffer size. ● Add memory.
016-703	The device received an e-mail specified with an invalid folder number.	For errors occurring during fax or Internet fax transmission: contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. For errors occurring during e-mail/fax/Internet fax reception: Take one of the following measures: <ul style="list-style-type: none"> ● Register the specified folder number, and request the sender to send the e-mail/fax/Internet fax again. ● Request the sender to send to an available folder. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-704	The folder is full, and hard disk capacity is insufficient.	Delete unnecessary files from the folder, and save the file.
016-705	Probable causes are as follows: 1. You have specified the device for the folder registry for the scanned document. However, the Scanner Kit* is not installed. 2. You have not used the print driver for the device. 3. The device received a Secure Print, Print Stored File, Charge Print, or Private Charge Print job with no hard disk installed. *: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	For 1, press the Home button, and check whether [Scan to Folder] is displayed. If [Scan to Folder] is displayed, then check whether the scanned document can be stored in a folder. If unable to store it in the folder, install the Scanner Kit. For 2, use the print driver appropriate for the device. For 3, check whether the storage is installed on the device. If the storage is not installed: <ul style="list-style-type: none"> ● If you do not need to use the feature, select [Not Installed] under [Storage] on the [Options] tab of the print driver. ● If you need to use the feature, install the storage. If the storage is installed: <ul style="list-style-type: none"> ● Select [Installed] under [Storage] on the [Options] tab of the print driver. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-706	The hard disk space is insufficient because the number of Secure Print users exceeded the maximum limit.	Delete unnecessary files from the device, and delete unnecessary Secure Print users.

Error Code	Cause	Remedy
016-707	Unable to print with the Sample Set feature because the hard disk is not installed.	To use the Sample Set feature, the hard disk must be installed. Contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-708	Unable to annotate because of insufficient hard disk space.	Delete unnecessary data from the hard disk to free up disk space.
016-709	An error occurred during print processing.	Execute the print job again.
016-710	Unable to register the Delayed Print document because the hard disk is not installed.	Contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-711	The upper limit for the e-mail size has been exceeded.	Take one of the following measures, and then try sending the mail again. <ul style="list-style-type: none"> • Reduce the number of pages of the document. • Lower the resolution with [Resolution]. • Reduce the magnification with [Reduce/Enlarge]. • Ask your system administrator to increase the value set for [Maximum Total Data Size]. • For color scanning, put a check mark on [MRC High Compression] under [File Format].
016-712	Unable to process the document because the specified scan area is too small.	Increase the resolution or scan area.
016-713	The passcode entered does not match the passcode set on the folder.	Enter the correct passcode.
016-714	The specified folder does not exist.	Create a new folder or specify an existing folder.
016-715	The device failed to access the ESCP form because the password of the ESCP form does not match.	Enter the correct password of the ESCP form.
016-716	Unable to spool TIFF file because of insufficient storage space.	Delete unnecessary files and users from the device. On the models of which hard disk drive is an option, install the hard disk. For information on installing the hard disk, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-717	Unable to create a Transmission Report - Job Undelivered or a Transmission Report because the transmission result information required for creating the report is not stored in the device's memory.	Take one of the following measures: <ul style="list-style-type: none"> • Execute the jobs for large size Internet fax documents (about 2GB) by splitting each document to minimize memory or HDD usage. • If many scan or Internet fax documents are being processed, wait until the jobs are completed to execute a new job. • After completing the job that you want to confirm in a report, do not execute 200 or more jobs before printing the report.
016-718	Unable to process the PCL print data because of insufficient memory.	Reduce the resolution, or cancel 2 sided printing or N up feature, and then print again.
016-719	Unable to process the PCL print data because of insufficient print page buffer.	Increase the size of the print page buffer.

Error Code	Cause	Remedy
016-720	An invalid command is included in PCL print data.	Confirm the print data and try printing again.
016-721	An error occurred during print processing. Probable causes are as follows: 1. Printing was instructed by the Auto Paper selection when [Paper Type Priority] is set to [Auto Paper Off] for all paper under [Device] > [Paper Tray] > [Common Settings]. 2. ESC/P-K command error occurred.	For 1, when printing by the Auto Paper selection, set one of the paper types to other than [Auto Paper Off] in [Common Settings]. For 2, confirm the print data.
016-722	The specified staple position is not supported by the device, or the paper size specified is not supported by the finisher.	Confirm the staple position and the paper size, and try printing again.
016-723	The specified punch position is not supported by the device, or the paper size specified is not supported by the finisher.	Confirm the punch position and the paper size, and try printing again.
016-724	The specified staple and punch position combination is unsupported.	Specify the staple and punch positions on the same side, and try printing again.
016-725	A scanned document stored in a folder was to be sent by fax using the Job Flow feature, but the file in the folder could not be converted to fax data.	Do not use the Job Flow feature. Simply scan the document from the device's [Fax] screen to send it by fax.
016-726	Unable to automatically select a printer language. Probable causes are as follows: 1. PostScript data was sent with no Adobe PostScript 3 Kit* installed. 2. HP-GL/2,201H or PCL data was sent with no Emulation Kit* installed. *: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries. ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.	For 1, the Adobe PostScript 3 Kit must be installed. For 2, Emulation Kit must be installed.

Error Code	Cause	Remedy
016-727	A print job was cancelled without storing a file into a folder because the file was determined as not containing any pages.	The file could not be stored into the folder because the device determined the print file as not containing any pages. Disable [Skip Blank Pages] on the [Advanced] tab on the print driver, or add text to the file if the file is blank.
016-728	An unsupported tag is included in the TIFF file.	Confirm the print data.
016-729	Unable to print because the number of colors or the resolution of the TIFF file exceeds the allowed range.	Change the number of colors or resolution for the TIFF file, and execute the operation again.
016-730	Detected a command unsupported by ART IV.	Confirm the print data and delete the command, try printing again.
016-731	Unable to print TIFF data because it was interrupted.	Retry printing.
016-732	The form specified by emulation has not been registered at the host side.	Resend the form data.
016-733	<p>Probable causes are as follows:</p> <ol style="list-style-type: none"> 1. Unable to obtain the IP address (the string after "@" in the destination e-mail address) when e-mail is sent. 2. DNS server was unable to resolve the Internet address (the string after "@") by the DNS server when e-mail is sent. 	<p>For 1, confirm the e-mail address. For 2, confirm the DNS server address.</p>
016-735	Attempted to print [Job Template List] while updating the job template.	Retry printing after waiting for a while.
016-738	<p>Unsupported paper size was specified when specifying booklet creation with PostScript* .</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	Specify a paper size supported for booklet creation, and try printing again.

Error Code	Cause	Remedy
016-739	<p>Used an unsupported combination of document size and paper size when specifying booklet creation with PostScript* .</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	<p>Specify a combination of document size and paper size supported for booklet creation, and try printing again.</p>
016-740	<p>Used an unsupported paper tray when specifying booklet creation with PostScript* .</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	<p>Specify a paper tray supported for booklet creation, and try printing again.</p>
016-741	<p>An error occurred during the update process of the device.</p>	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-742	<p>An error occurred during the update process of the device.</p>	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-743	<p>An error occurred during the update process of the device.</p>	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-744	<p>An error occurred during the update process of the device.</p>	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
016-745	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-746	An unsupported feature is included in the received PDF.	Print using a print driver.
016-747	The memory became insufficient when using the Repeat Image feature and the Annotations features simultaneously.	Take one of the following measures: <ul style="list-style-type: none"> ● Increase the annotation image size. ● Reduce the usage of Repeat Image. ● Increase memory (only for the device with the optional add-on memory).
016-748	Unable to print because of insufficient hard disk space.	Reduce the number of print pages by dividing the print data or by printing one copy at a time when printing multiple copies.
016-749	Probable causes are as follows: For a print job: 1. The printer language received from the print driver is unsupported by this device. For printing of a document received by Internet Fax: 2. The printer language of the document received from the remote device is unsupported by this device.	For 1, use the device's print driver for printing. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. For 2, request the sender to send Internet fax documents using a printer language supported by the device. Note <ul style="list-style-type: none"> ● An optional component must be installed for some printer languages such as PostScript. For more information, contact one of the following support desks according to the product you are using for inquiries. ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-750	The device received a printing job ticket with a PDF, an XPS from an application (such as ContentsBridge) that allows direct transmissions of files, but the printing job ticket data had a grammar or print instruction unsupported by the device.	Check whether you are correctly using the application (such as ContentsBridge) and whether the print instruction was correct. If your application usage and print instruction are correct, check with the application manufacturer that sent the print job for operations of the application. If the error still is not resolved, have the Configuration Report, the Job History Report, and the print data with the printing job ticket ready, and contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. Note <ul style="list-style-type: none"> ● XPS stands for XML Paper Specification.

Error Code	Cause	Remedy
016-751	Probable causes are as follows: 1. During the PDF Bridge processing, a syntax or parameter error occurred, an undefined command was used, and a PDF file was damaged. 2. When [Print Processing Mode ([408])] for the PDF Direct Print feature has been set to [PS([1])], memory is insufficient. 3. When [Print Processing Mode ([408])] for the PDF Direct Print feature has been set to [PS([1])], a PDF file including OpenType fonts is processed.	For 1, use the print driver to print the document. For 2, take one of the following measures: • Use the print driver to print the document. • Increase PostScript memory. For 3, create a PDF file in which OpenType fonts are not included.
016-752	Unable to process for PDF Bridge because of insufficient memory space.	Change the [Image Quality] setting from [High Resolution] to [High Quality], or from [High Quality] to [Standard]. Or, add memory.
016-753	The password entered does not match that of the PDF file.	Set the correct password on ContentsBridge.
016-755	Attempted to process a print-protected PDF file.	Cancel the print protection using Acrobat® Reader®, and try printing again.
016-756	Do not have permission to use the service.	Consult your system administrator.
016-757	The account information is incorrect.	Check the account information you entered and the account information registered for the device, to see if the information matches.
016-758	The division does not have permission to use the service.	Consult your system administrator.
016-759	The number of pages reached the maximum number of pages for this service.	Consult your system administrator.
016-760	An error occurred during PostScript* processing. *: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.	Take one of the following measures: • Set [Image Quality] to [High Speed] in the printer driver. • Increase PostScript memory.
016-761	An error occurred during image processing.	Set [Image Quality] to [Standard] and execute the operation again. If the error still is not resolved, set [Print Page Mode] to [On].
016-762	The specified printer language is not installed on the device.	In [Port Settings], specify correct printer language for the print mode of the port used by the device.

Error Code	Cause	Remedy
016-763	Unable to connect to the POP server.	Confirm the POP server IP address set on the device.
016-764	Unable to connect to the SMTP server.	Consult the SMTP server administrator.
016-765	Unable to send the e-mail because the hard disk on the SMTP server is full.	Consult the SMTP server administrator.
016-766	An error occurred on the SMTP server.	Consult the SMTP server administrator.
016-767	Unable to send the e-mail because the address is not correct.	Confirm the address, and try sending again.
016-768	Unable to connect to the SMTP server because the device's mail address is incorrect.	Confirm the device's mail address.
016-769	The SMTP server does not support delivery receipts (DSN).	Send e-mail without setting delivery receipts (DSN).
016-770	Direct Fax is restricted.	Consult your system administrator whether Direct Fax is available. If it is available, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-772	The DNS server address is not set.	Set the DNS server address.
016-774	Unable to process compression conversion because of insufficient hard disk space.	Delete unnecessary data from the hard disk to free up disk space.
016-775	Unable to process image conversion because of insufficient hard disk space.	Delete unnecessary data from the hard disk to free up disk space.
016-776	An error occurred during image conversion processing.	For errors occurring when forwarding with Store to Folder or Internet Fax: The image conversion processing for the part of the data may be completed. Retrieve each converted page from the folder using CentreWare Internet Services. For errors occurring after instructing encryption or signature using a certificate: Take one of the following measures: <ul style="list-style-type: none"> • Check whether the certificate is valid. • Set the correct date and time on the device. For errors occurring when [Microsoft® Word] or [Microsoft® Excel®] is selected for [File Format]: There are too many images in the document. Select [Single File for Each Page] for [File Format], or select [Picture Object] for [Image Area Format].
016-777	A hard disk error occurred during image processing.	The hard disk may be defective. To replace the hard disk, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
016-778	The conversion processing of the scanned image was interrupted because of insufficient disk space.	Delete unnecessary data from the hard disk to free up disk space.

Error Code	Cause	Remedy
016-779	An error occurred during scanned image conversion processing.	Retry scanning. If using large-size paper such as A3 with [Resolution] set to [600 dpi], specify [Resolution] to [400 dpi] or lower in [Layout Adjustment]. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-780	A hard disk error occurred during scanned image conversion processing.	The hard disk may be defective. To replace the hard disk, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
016-781	Probable causes are as follows: 1. The mail server cannot be found during e-mail sending (TCP/IP session establishment failed). 2. The device received an SMTP server error from the mail server during e-mail sending.	For 1, take one of the following measures: <ul style="list-style-type: none"> ● Check whether the network cables are plugged in securely. ● Check whether the IP address of the SMTP server when an IP address is used for server specification. For 2, enter the host name using ASCII characters. Available ASCII characters are as follows: <ul style="list-style-type: none"> ● alphabets ● numerals Check whether or not ASCII characters are used in [Device] > [Connectivity & Network Setup] > [device's E-mail Address/Host Name].
016-786	When using the Scan feature, the device could not write the file to the hard disk.	Take one of the following measures: <ul style="list-style-type: none"> ● Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. ● Load paper on the paper tray as necessary. ● If the error occurs when sending an e-mail, take one of the following measures: <ul style="list-style-type: none"> - Lower the resolution. - Reduce the size. - Reduce the number of pages, and divide the job into several e-mails to send. - Send the job by setting [Color Scanning] to [Black & White].
016-788	Failed to retrieve a file from the Web browser.	Take one of the following measures, and then execute the operation again: <ul style="list-style-type: none"> ● Reload the browser page. ● Restart the browser. ● Switch off the device power, make sure that the touch screen is blank, and then switch on the device power.
016-790	Unable to send an e-mail with Split Send because of exceeding the maximum number of splits allowed.	Take one of the following measures: <ul style="list-style-type: none"> ● Reduce the file size for [Quality/File Size]. ● Increase the value for [Maximum Split Count].
016-792	Failed to acquire the specified job history when printing a Job Report.	The specified job history does not exist.
016-794	Media is not inserted correctly.	Check whether the media is inserted correctly.
016-795	An error occurred when reading the data on the media.	On a computer, confirm the content recorded on the media.
016-796	An error occurred when reading the data on the media.	On a computer, confirm the content recorded on the media.
016-797	An error occurred when reading the data on the media.	On a computer, confirm the content recorded on the media.
016-798	Unable to print a document because the hard disk is not installed.	Install the hard disk, and try printing again. contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
016-799	An invalid print parameter is included in the print data of the application, or the print data and the Print Setup settings may not match.	Check the print data of the application and the Print Setup settings, and try printing again.
017-501	You are not permitted to print.	Consult your system administrator to change your authorization.
017-503	The number of digits of the print job password exceeded the maximum limit.	Use the smaller number of digits for your print job password and try the same operation.
017-516	Failed to retrieve file/folder names from the connected SFTP server.	Verify the server permissions.
017-517	Failed to delete folders from the SFTP server.	Verify the server permissions to grant proper access to the server.
017-518	Failed to load data from the SFTP server.	Verify the server permissions.
017-519	Failed to write data to the SFTP server.	<ul style="list-style-type: none"> • Ensure that enough space is available on the destination. • Check the privilege for writing to the destination folder.
017-520	Failed to log in to the server.	Ensure that the login name (user name) and password are valid.
017-521	Failed to delete files from the SFTP server.	Verify the server permissions.
017-522	Failed to create files in the SFTP server.	<ul style="list-style-type: none"> • Ensure that the specified filename is valid on the destination. • Ensure that enough space is available on the destination.
017-523	Failed to create folders in the SFTP server.	<ul style="list-style-type: none"> • Ensure that the specified folder name is valid on the destination. • Ensure that an folder with the same folder name does not exist on the destination. • Ensure that enough space is available on the destination. • Check the privilege for writing to the destination folder.
017-524	Failed to access the file path on the connected SFTP server.	<ul style="list-style-type: none"> • Ensure that the scanned image file location in the SFTP scan server is correct. • Check the privileges for reading and writing to the destination folder for the scanned image.
017-525	DNS resolution for the SFTP server name (hostname) failed.	<ul style="list-style-type: none"> • Check the connection with DNS. • Ensure that the destination server name is registered in DNS.
017-526	Failed to connect to the SFTP server.	Verify that the network communication is enabled between the destination SFTP server and the device. To do that, check the following: <ul style="list-style-type: none"> • The IP address of the server is correct. • The network cable is connected.
017-527	An error occurred during SFTP data transfer through the Scan to PC service.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-529	Access denied to the Folder via the route of the specified network interface. The action cannot be performed.	Ensure that the Folder where you are accessing is correct. You need to specify the Folder that allows the route you are using.
017-530	Failed to transfer files because the transfer protocol you specified is unavailable on the selected network interface.	<ul style="list-style-type: none"> • Verify that the specified transfer protocol is valid. • Ensure that the Folder where you are accessing is correct.
017-531	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
017-532	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-533	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-534	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-535	An error occurred during the update process of the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-537	The print job was canceled because the print description language (PDL) that is prohibited by the security setting is used.	1) Consult your system administrator to check whether the security settings are properly operated. 2) If the security settings are properly operated, print with the unrestricted method (PCL/PostScript print driver).
017-538	An authentication error occurred because any of the access token, refresh token or ID token acquired from Azure Active Directory exceeded the region size held in the device.	Consult your directory administrator of Azure Active Directory.
017-539	An error occurred during Azure Active Directory authentication because the information entered or the domain selected is incorrect. The authentication failed.	Comfirm the information entered and try again. If the error still is not resolved, consult your system administrator or directory administrator of Azure Active Directory.
017-540	An error occurred during Azure Active Directory authentication because the selected domain is incorrect. The authentication failed.	Choose another domain or consult your system administrator.
017-541	An error occurred during Azure Active Directory authentication because the settings of Azure Active Directory on the device are incorrect. The authentication failed.	Consult your system administrator.
017-542	An error occurred during Azure Active Directory authentication because failed to connect to Azure Active Directory or Microsoft Graph. The authentication failed.	Consult your network administrator or system administrator.

Error Code	Cause	Remedy
017-543	The authentication failed because an error occurred during Azure Active Directory authentication.	Consult your system administrator.
017-544	The authentication failed because the information of user entered is inconsistent between the device and Azure Active Directory.	Have your system administrator permit to delete the inconsistent user ID from CentreWare Internet Services. Login the device again and the dialogbox confirming if delete or not is displayed. Delete the related information in the dialogbox, and then you can login with the same user ID. (The settings in Azure Active Directory are no need to be changed.)
017-545	The speed dial number is invalid.	Check the speed dial number, and check whether the fax driver for the device is used.
017-546	The job cannot be processed.	Have the system administrator confirm that [PJL File System Command] is set to [Disabled] under [System] > [Defaults] in CentreWare Internet Services.
017-700	ThinPrint.Engine connection timed out.	Confirm the connection to the ThinPrint.Engine.
017-701	An error occurred while connecting to ThinPrint.Engine.	Confirm the connection to the ThinPrint.Engine.
017-702	The data sent to ThinPrint.Engine is invalid.	Confirm the connection to the ThinPrint.Engine.
017-703	The print data sent from ThinPrint.Engine exceeded the maximum size of the device.	Split the job, and try printing again.
017-704	An internal error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Send the job again.
017-705	ThinPrint.Engine SSL authentication error.	Check the server certificate information (expiry date and address) that is registered to ThinPrint.Engine.
017-706	ThinPrint.Engine SSL authentication error.	Check the server certificate information (expiry date and address) that is registered to ThinPrint.Engine.
017-707	ThinPrint.Engine SSL authentication error.	Check the server certificate information (expiry date and address) that is registered to ThinPrint.Engine.
017-708	ThinPrint.Engine SSL authentication error.	Check the server certificate information (expiry date and address) that is registered to ThinPrint.Engine.
017-709	An SSL communication error occurred between ThinPrint Engine and the device.	Check the settings of the device.
017-710	An error occurred during IP fax (SIP) transmission.	Check if the recipient's device supports IP fax (SIP).
017-711	An error occurred during IP fax (SIP) transmission.	Verify the recipient's address.
017-712	An error occurred during IP fax (SIP) transmission.	Check if there is no problem with the recipient's device.
017-713	The SMTP server does not support STARTTLS.	Change SSL/TLS communication setting to other than [STARTTLS].
017-714	SSL connection to the SMTP server failed.	Confirm whether the SMTP server supports SSL connection. If the server supports it, check the port number of the SMTP server. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-715	SMTP server SSL server authentication error. The server certificate is invalid.	The device cannot trust the SSL certificate of the SMTP server. Register the root certificate for the SMTP server's SSL certificate to the device.

Error Code	Cause	Remedy
017-716	SMTP server SSL server authentication error. It is before the valid period of the server certificate.	Use the valid SSL server certificate of the SMTP server. You can avoid this error by setting [SMTP-SSL/TLS Communication] in [SSL/TLS Settings] to [Disabled], however the validity of the server cannot be warranted.
017-717	SMTP server SSL server authentication error. The server certificate expired.	Use the valid SSL server certificate of the SMTP server. You can avoid this error by setting [SMTP-SSL/TLS Communication] under [SSL/TLS Settings] to [Disabled], however the validity of the server cannot be warranted.
017-718	SMTP server SSL server authentication error. The server name and certificate do not match.	Use the valid SSL server certificate of the SMTP server. You can avoid this error by setting [SMTP-SSL/TLS Communication] in [SSL/TLS Settings] to [Disabled], however the validity of the server cannot be warranted.
017-719	SMTP server SSL server authentication error. SSL authentication internal error.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-723	Character strings the DocuWorks Direct Print feature does not support are used.	Print the file from DocuWorks Viewer via the PCL print driver.
017-724	An error occurred while receiving a print job from Denshi- Pen.	Confirm whether the device is compatible with Denshi- Pen. When it is compatible, execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-725	An error occurred while receiving a print job when the Force Annotation is enabled.	Incorrect name is set for the template of the Force Annotation. Confirm the name of the template registered in the device.
017-729	When the device is used as a print job storage device, print job sending was stopped temporarily because the number of jobs in the device exceeded the maximum receivable volume or the space for spool data was insufficient.	Take one of the following measures: <ul style="list-style-type: none"> ● Enable the spooling of print data from the setting of the storage destination device. ● Set [IPP] to [Spool] under [System] > [Defaults] > [Memory Settings] in CentreWare Internet Services. ● Wait for a while and send the job again.
017-730	When the device is used as a print job storage device, the computer failed to send a job to the device because a network error occurred.	Confirm the followings: <ul style="list-style-type: none"> ● The network cable is connected properly. ● The storage destination device is powered on. ● The IPP port of the storage destination device is enabled. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-731	Unable to connect to the POP server.	Confirm the followings: <ul style="list-style-type: none"> ● The IP address of the POP server is set on the device. ● The network cable is connected properly.
017-732	When the device is used as a print job storage device, the computer failed to send a job because the device is off-line.	Select [On-line] for [Print Mode] on the Home screen of the storage destination device. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
017-733	When the device is used as a print job storage device, an internal error in the software is occurred while the job sending to the device.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-734	An internal error occurred during processing the AirPrint/Mopria [®] data.	Send the print job again by using the printer driver or software that is not using IPP. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-735	Device usage is prohibited.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-737	Data could not be sent due to memory capacity shortage.	Have your system administrator stop or delete the unnecessary plug-ins. If the error still is not resolved, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-738	Data could not be sent due to an internal error.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-739	Data could not be sent due to an internal error.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-740	Data could not be sent due to a plug-in activation failure.	Check the followings: <ul style="list-style-type: none"> • A check mark is put on [Embedded Plug-ins] in CentreWare Internet Services under [System] > [Plug-in Settings]. • [Activated] is displayed for [Status] of the corresponding plug-in in CentreWare Internet Services under [System] > [Plug-in Settings] > [Embedded Plug-ins].
017-741	The job flow cannot be activated.	Take one of the following measures: <ul style="list-style-type: none"> • Install the latest plug-in. • Confirm the job flow settings.
017-742	An error occurred while connecting to the forwarding server.	Check the network connection and the address of the forwarding server.
017-743	Cannot login to the forwarding server.	Confirm the user ID and the password.
017-744	An error occurred while connecting to the forwarding server.	Confirm the followings: You can access to the same path using a computer. There is enough memory capacity left in the storage destination.
017-745	Data could not be sent due to the lack of hard disk memory capacity.	Take one of the following measures: <ul style="list-style-type: none"> • Send with lower resolution. • Send in smaller size. • Send with fewer pages by dividing the job. • Send with [Black & White] set as the [Output Color].

Error Code	Cause	Remedy
017-746	A hard disk error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-747	Connection to ApeosWare Management Suite to the database timed out because of an overload.	Wait for a while, and then execute the operation again. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-748	Data could not be sent due to the incorrect device setting.	Confirm the network setting of the device.
017-749	An error occurred.	Confirm the job flow settings.
017-750	A plug-in error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, reinstall the plug-in.
017-751	A plug-in error occurred.	Confirm the detail from [Transmission Report - Job Undelivered].
017-755	Cannot download a software.	Confirm that [Enabled] is selected for [Software Download via Network] in CentreWare Internet Services under [System] > [Software Update].
017-756	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-759	An error occurred during firmware update in the device.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-760	An error occurred in connecting to the POP3 server. Probable causes are follows. 1. When connecting to the POP3 server by the TLS communication, the port number is incorrect. 2. When connecting to the POP3 server by the SSL communication, an internal error occurred.	For 1, set the correct port number for the POP3 server. For 2, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
017-761	A SSL server authentication error occurred because the server certificate for the POP3 server is invalid.	Use the valid server certificate for the POP3 server.
017-762	The server certificate for the POP3 server is before the valid period.	Be sure to match the time set on the POP3 server and the device. If the time matches, use the valid server certificate.
017-763	The server certificate for the POP3 server is expired.	Be sure to match the time set on the POP3 server and the device. If the time matches, use the valid server certificate.
017-764	The server addresses of the POP3 server and the server certificate are not same.	Use the valid server certificate in which the correct server address is written.

Error Code	Cause	Remedy
017-765	An error occurred in connecting to the POP3 server.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-766	An error occurred in connecting to the POP3 server. Probable causes are follows. 1. When connecting to the POP3 server by the TLS communication, the port number is incorrect. 2. When connecting to the POP3 server by the SSL communication, an internal error occurred.	For 1, set the correct port number for the POP3 server. For 2, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-767	A SSL server authentication error occurred because the server certificate for the POP3 server is invalid.	Use the valid server certificate for the POP3 server.
017-768	The server certificate for the POP3 server is before the valid period.	Be sure to match the time set on the POP3 server and the device. If the time matches, use the valid server certificate.
017-769	The server addresses of the POP3 server and the server certificate are not same.	Use the valid server certificate in which the correct server address is written.
017-770	An error occurred in connecting to the POP3 server.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-771	An error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-772	The scanned documents is completely blank.	Take one of the following measures. <ul style="list-style-type: none"> ● Check whether the document is blank or whether the side of the document to be scanned is loaded correctly. ● For Fax features, select [Fax] or [Internet Fax] and darken the fax density. ● Select [Lighten / Darken] screen and set the scan density to be [Darken]. ● When [Skip Blank Page] is enabled, select [App Settings] > [Fax Settings] > [Fax Control] > [Display Skip Blank Pages] and disable the option. Note <ul style="list-style-type: none"> ● This service is for service representative use. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-780	When [Enabled] is set to [Auto Job Promotion], a bypassed job is automatically deleted after a certain period of time.	No measure is required. Note <ul style="list-style-type: none"> ● If necessary, remove the check mark from [Automatically Delete Held Jobs] or specify the period of time until a bypassed job is deleted between 1 minute and 120 hours.
017-782	An internal error occurred during image processing.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
017-783	The memory became insufficient during image processing.	Take one of the following measures: Note <ul style="list-style-type: none"> ● Transmit data with lower resolution. ● Transmit data in the setting [Output Color] to [Black & White].
017-784	An internal error occurred during image processing.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-785	An internal image processing error occurred. When your document contains a QR code, the probable cause is that the QR code is not read correctly.	Check the document and take the following measures: <ul style="list-style-type: none"> ● Make sure that the QR code (code area) is a square shape. ● Print the QR code (code area) and its margin space (print area) with correct sizes. ● Increase the print density for the QR code. ● Make sure that any part of the QR code is not missing. ● Make sure that the document contains only a QR code for the Scan Delivery Kit, without containing any other general QR code. ● Make sure that the document is not a header sheet only, or is not a header sheet and blank pages. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
017-786	An internal error occurred during image processing.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
018-400	Although IPsec is enabled, the IPsec settings are inconsistent. <ul style="list-style-type: none"> ● Although [Preshared Key] is set in [IKE Authentication Method], a passcode is not set. ● Although [Authenticate by Digital Signature] is set in [IKE Authentication Method], an IPsec certificate is not set. 	Remove the inconsistency of the IPsec settings, and enable IPsec again. <ul style="list-style-type: none"> ● When [Preshared Key] is set in [IKE Authentication Method], set the passcode. ● When [Authenticate by Digital Signature] is set in [IKE Authentication Method], set an IPsec certificate.
018-401	The settings in [IP Mode] and [SIP Server IP Address Resolution] or [IPv4 - IP Address Resolution] is inconsistent.	Take one of the following measures: <ul style="list-style-type: none"> ● When [IP Mode] is [IPv4 Mode] and [IPv4 - IP Address Resolution] is [STATIC], set [SIP Server IP Address Resolution] to [STATIC]. ● When [IP Mode] is [IPv4 Mode] and [IPv4 - IP Address Resolution] is other than [STATIC], set [SIP Server IP Address Resolution] to [DHCP]. ● When [IP Mode] is [IPv6 Mode], set [SIP Server IP Address Resolution] to [STATIC] or [DHCP V6]. ● When [SIP IP Address Resolution] is set to [STATIC] and the IP address is specified in FQDN, configure DNS server settings to resolve an address using DNS. ● When [IP Mode] is [IPv4 Mode] and [IPv4 - IP Address Resolution] is [STATIC], set the SIP server IP address using IPv4 address or the FQDN. ● When [IP Mode] is [IPv6 Mode], set the SIP server IP address using IPv6 address or the FQDN. ● The Primary SIP Registrar Server Address and Primary SIP Proxy Server Address must be entered.

Error Code	Cause	Remedy
018-402	<p>Failed to register the information of the device to the SIP registrar server because of one of the following reasons:</p> <ul style="list-style-type: none"> ● The SIP server address information could not be obtained using DHCP or DHCP v6. ● Communication with a SIP registrar server that is configured manually could not be established. ● Communication with a SIP registrar server that is obtained using DHCP or DHCP v6 could not be established. ● Communication with the SIP registrar server could not be established. 	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> ● When [SIP Server IP Address Resolution] is [DHCP] or [DHCP v6], confirm whether the device and the DHCP or DHCP v6 server can communicate properly. Check whether the cable is plugged or a switch or a hub works properly. ● When [SIP Server IP Address Resolution] is [DHCP] or [DHCP v6], confirm whether the DHCP or DHCP v6 server is turned on. Also, confirm the setting whether a SIP server address can be allocated or not. ● When [SIP IP Address Resolution] is set to [STATIC], check whether the address set is correct. And when the IP address is specified in FQDN, configure DNS server settings to resolve an address using DNS. ● When [SIP Server IP Address Resolution] is [DHCP] or [DHCP v6], confirm whether or not the address that the DHCP or DHCP v6 server allocates is correct. ● Confirm whether the device and the DHCP or DHCP v6 server can communicate properly. Check whether the cable is plugged or a switch or a hub works properly.
018-403	<p>Failed to register the information of the device to the SIP registrar server because of an authentication error.</p>	<p>If the SIP registrar server requires authentication, set the login user name and login password in [SIP Registrar Server Setup] of the device.</p>
018-404	<p>Failed to register the information of the device to the SIP registrar server because of other errors than authentication error.</p>	<p>Check whether the SIP registrar server is set to accept information registration from the device.</p>
018-405	<p>An error occurred during LDAP authentication.</p>	<p>The account is disabled in the active directory of the authentication server, or the access is set to disabled. Consult your network administrator.</p>
018-406	<p>The device detects the identical IPv4 addresses when each of the interfaces is connected to different network and the setting of identical addresses is prohibited.</p>	<p>Set different IP addresses to each of the interfaces. When setting the same IP address to each Ethernet, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
018-407	<p>The device detects the identical IPv6 addresses when each of the interfaces is connected to different network and the setting of identical addresses is prohibited.</p>	<p>Set different IP addresses to each of the interfaces. When setting the same IP address to each Ethernet, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
018-408	<p>The IPv4 address already exists in the network of Ethernet2.</p>	<p>Change the IPv4 address of Ethernet2.</p>
018-409	<p>The IPv6 address already exists in the network of Ethernet2.</p>	<p>Change the IPv6 address of the network in which the address already exists.</p>

Error Code	Cause	Remedy
018-410	Updating of the IPv4 address and host name for the DNS server failed on the network of Ethernet2.	Check whether the IP address of the DNS server is set correctly.
018-411	Updating of the IPv6 address and host name for the DNS server failed on the network of Ethernet2.	Check whether the IP address of the DNS server is set correctly.
018-412	The IPv6 address already exists in the network of Ethernet2.	Change the IPv6 address of the network in which the address already exists.
018-413	The IPv6 address already exists in the network of Ethernet2.	Change the IPv6 address of the network in which the address already exists.
018-414	IP address for IPv6 set manually in Ethernet2 is incorrect.	Set the IP address correctly.
018-415	IP address for IPv6 set manually in Ethernet2 is incorrect.	Change the [Manually Configured IPv6 Address] on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.
018-416	The IPv6 address already exists in the network of Ethernet2.	Change the IPv6 address of the network in which the address already exists.
018-424	The root or client certificate for WPA-Enterprise does not exist.	Register the root or client certificate in the device. If you cannot obtain any of these certificates, use an option other than WPA-Enterprise.
018-425	The root or client certificate for WPA-Enterprise is invalid or could not be obtained.	Check the certificate properties and register a valid root or client certificate in the device. If you cannot obtain any of these certificates, use an option other than WPA-Enterprise.
018-426	The server certificate for WPA Enterprise is invalid or could not be obtained.	<ul style="list-style-type: none"> • Check if the server certificate has not expired. Check the certificate format and digital signature algorithm are correct. • If you cannot have a valid server certificate, select an option other than WPA-Enterprise.
018-427	Address range duplication between Wi-Fi and Wi-Fi Direct.	Change the IP address setting of the DHCP server of Wi-Fi Direct to avoid duplication.
018-428	The wireless LAN module is not connected correctly.	Turn off the device, and then check the connection.
018-429	IPv4 address duplication on the network used for Wi-Fi.	Change the IPv4 address of either the device or the device on the network.
018-430	IPv4 address duplication on the network used for Wi-Fi Direct.	Change the IPv4 address of either the device or the device on the network.
018-431	IPv6 address (self-assigned address 1 or DHCPv6 address) duplication on the network used for Wi-Fi.	Change the IPv6 address of the device on the network.
018-432	IPv6 address (self-assigned address 2) duplication on the network used for Wi-Fi.	Change the IPv6 address of the device on the network.
018-433	IPv6 address (self-assigned address 3) duplication on the network used for Wi-Fi.	Change the IPv6 address of the device on the network.
018-434	The IPv6 address (manual) is invalid on the network used for Wi-Fi.	Change the IPv6 address manually configured for the device.

Error Code	Cause	Remedy
018-435	IPv6 address (manual) duplication on the network used for Wi-Fi.	Change the IPv6 address manually configured for the device, or change the address of the device.
018-436	The link-local address of the device is duplicated on the network used for Wi-Fi.	Change the IPv6 address of the device of the network.
018-439	Wi-Fi Direct error due to Ad hoc confliction.	Change [Communication Mode] to [Infrastructure].
018-440	Wi-Fi Direct error due to IPv6 confliction.	Change [IP Mode] to [Dual Stack] or [IPv4 Mode].
018-441	Wi-Fi Direct error due to 5 GHz mode confliction.	Change [Operating Frequency Band] to [Auto] or [2.4 Ghz].
018-443	Updating of the IPv4 address and host name for the DNS server failed on the network used for Wi-Fi.	Check whether the IP address of the DNS server is set correctly.
018-444	Updating of the IPv6 address and host name for the DNS server failed on the network used for Wi-Fi.	Check whether the IP address of the DNS server is set correctly.
018-500	The certificate does not exist in the authentication server.	Configure the server certificate. Or, cancel authentication.
018-501	Communications with the CA server set in the device failed.	Check the network connection and the address of the CA server.
018-502	Received permission denied error from the SMB server.	Re-enter the server name or IP address of the destination SMB server. Check with your network administrator about the property information for the specified user, and check whether the computers allowed to login to the server are restricted.
018-503	Communications with the CA server set in the device failed.	Execute the authentication operation again.
018-504	Communications with the CA server set in the device failed.	Execute the authentication operation again.

Error Code	Cause	Remedy
018-505	Failed to log into the destination computer while transferring data using SMB of the Scan service.	<p>Re-enter the server name or IP address of the destination SMB server. Check with your network administrator whether the user name and password of the SMB server registered in the device is correct.</p> <p>When the destination computer is macOS/OS X, you need to change the account settings of the shared folder so that file sharing with Windows users becomes available. For information about necessary accounting settings, consult your system administrator. The following is an example of a procedure for macOS 10.12 Sierra.</p> <p>It is recommended that users create a dedicated account for data transfer. You can create and set the account on the dialog box that appears by choosing Apple menu > [System Preferences] and then clicking [Users & Groups] icon.</p> <ol style="list-style-type: none"> 1. From Apple menu, choose [System Preferences], and then click [Sharing]. 2. Make sure that [File Sharing] check box is selected, and then click [Options]. 3. Select [Share files and folders using SMB]. 4. Check the user accounts to enable for file sharing. Enter the user's password, then click [OK]. 5. Click [Done]. <p>After the remedy written above, try logging in to the SMB server from a computer, and then try saving a file in the same location on the server. If this is successful, try the same operation from your device.</p> <p>If the problem persists, contact our Customer Support Center with the server information such as the manufacturer, model, and OS.</p> <p>Important</p> <ul style="list-style-type: none"> • The password cannot be confirmed. If you have forgotten the password, reset the password. Consult your system administrator for the password reset procedure. - Depending on the environment, use the format "domain\user name" for the user name. - After entering the user name, enter the password. <p>Note</p> <ul style="list-style-type: none"> • For information on how to change the account settings on other version of Mac OS, consult your system administrator or the official website of Apple Inc.
018-506	Communications with the CA server set in the device failed.	Execute the authentication operation again.
018-507	The authentication failed because the user name or password entered is not correct.	Enter the correct user name or password.
018-508	A server error occurred during authentication.	Check the status of the authentication server.
018-533	Received a malformed email message.	The email message has been discarded. If the receiving protocol is POP3, the malformed email is left in the POP server. Retrieve the email message using other email clients such as the one on your computer to remove it.
018-534	The attribute value of the user name for authentication or the attribute value used for smart card authentication that is acquired from the LDAP server database exceeds 32 characters.	Correct the attribute value of the user name for authentication or the attribute value used for smart card authentication, defined on the LDAP server database, not to exceed 32 characters.

Error Code	Cause	Remedy
018-543	<p>Probable causes are as follows:</p> <ol style="list-style-type: none"> 1. The device failed to transfer data using SMB of the Scan service because the specified shared name does not exist. 2. The device failed to transfer data using SMB of the Scan service because Invalid characters are used in the specified shared name. 3. The device failed to transfer data using SMB of the Scan service because access privilege does not set on the specified shared name when the server is macOS/OS X. 	<p>For 1, confirm that the specified shared name exists in the destination PC. For 2, take one of the following measures:</p> <ul style="list-style-type: none"> • Check whether the following invalid characters are included in the shared name set in the device: "/ : < > ; , * ? \ [] + = • Check whether a space character is included at the top or end of the shared name set in the device. • Check whether the shared name set in the device is specified only by a period. <p>For 3, when the destination computer is macOS/OS X, you need to change the access privileges for the user for shared folder. For information about necessary accounting settings, consult your system administrator. The following is an example of a procedure for macOS 10.12 Sierra.</p> <p>It is recommended to create a dedicated account for data transfer. You can create and set the account on the dialog box that appears by choosing Apple menu > [System Preferences] and then clicking [Users & Groups] icon.</p> <ol style="list-style-type: none"> 1. From Apple menu, choose [System Preferences], and then click [Sharing]. 2. Make sure that [File Sharing] check box is selected. 3. Select the folder being shared from folders listed in the [Shared Folders] field. 4. Choose [Read & Write] as privilege option for the user listed in the [Users] field. <p>Note</p> <ul style="list-style-type: none"> • For information on how to change the access privilege settings on other version of Mac OS, consult your system administrator or the official website of Apple Inc.
018-547	<p>The device failed to transfer data using SMB of the Scan service because the number of users logging into the SMB server exceeded the limit when logging in to the SMB server.</p>	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> • Try the operation again later. • Confirm how many users can access the shared folder. • Check whether the number of login users have exceeded the limit.
018-571	<p>An internal error occurred.</p>	<p>Perform the same operation again. If the problem persists, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-587	<p>There are duplicate file names. [Do Not Save] is set as a handling method when names are duplicated for scanned files.</p>	<p>Set the process to be executed in case of a file name duplication to other than [Do Not Save].</p>
018-590	<p>A file or folder of the same name was detected on the server.</p>	<p>Take one of the following measures:</p> <ol style="list-style-type: none"> 1. Execute the operation again by not accessing the same folder or the same server from multiple devices. 2. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-591	<p>When the device was connected to the server and the name of a file or folder on the server was determined, the suffix of the name of the file or folder exceeded the limit value.</p>	<p>Change the file name or forwarding destination folder of the scan server. Also try moving or deleting the files within the forwarding destination folder.</p>

Error Code	Cause	Remedy
018-595	Multiple entries containing the same smart card information were detected in the database of the LDAP server.	Correct the temporary user entries of the LDAP server so that they do not contain the same smart card information.
018-596	An error occurred during LDAP server authentication.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-700	The network for Web Applications is being initialized.	Wait for a while, and then execute the operation again.
018-701	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "1" (operations error) for Address Book query.	Check whether [LDAP Server/Directory Service Settings] under [Remote Authentication/Directory Service] has been set correctly. Or, the server may have a problem. Consult your network administrator.
018-702	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "2" (protocol error) for Address Book query.	Have your network administrator confirm the LDAP server settings, and execute the operation again.
018-703	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "3" (time limit exceeded) for Address Book query.	Change the search conditions/start position to narrow the search range, and execute the operation again. If the error still is not resolved, consult your network administrator.
018-704	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "4" (size limit exceeded) for Address Book query.	Change the search conditions/start position to narrow the search range, and execute the operation again. If the error still is not resolved, consult your network administrator.
018-705	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "5" (compare false) for Address Book query.	The result may differ from the specified content. Have your network administrator confirm the LDAP server status.
018-706	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "6" (compare true) for Address Book query.	The desired result has been achieved. No problem occurred.

Error Code	Cause	Remedy
018-707	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "7" (specified authentication method not supported) for Address Book query.	The LDAP server does not support the specified authentication method. Change the authentication method. Consult your system administrator for another method.
018-708	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "8" (strong authentication required) for Address Book query.	Check whether the authentication settings are correct. Consult your system administrator about the authentication, and execute the operation again.
018-709	An error occurred for external access (Web Applications).	Take one of the following measures depending on the setting: For IPv4 environment <ul style="list-style-type: none"> • Check the IPv4 address of the device. • Confirm whether the network cable is connected correctly. • Check the address of the DHCP server. For IPv6 environment <ul style="list-style-type: none"> • Confirm whether the global address distributed from an IPv6 router is assigned to the IPv6 address of the device. • Confirm whether the network cable is connected correctly. • Confirm whether the IPv6 router is set correctly.
018-710	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "10" (referral) for Address Book query.	No registered items were found in the specified retrieval range. Have your network administrator confirm the authentication settings.
018-711	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "11" (admin limit exceeded) for Address Book query.	Have your network administrator confirm the operational status of the server.
018-712	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "12" (unavailable extension) for Address Book query.	Have your network administrator confirm the operational status of the server.
018-713	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "13" (confidentiality required) for Address Book query.	Have your network administrator confirm the operational status of the server.

Error Code	Cause	Remedy
018-714	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "14" (SASL bind in progress) for Address Book query.	Retry after waiting for a while. If the error still is not resolved, consult your network administrator.
018-715	Kerberos server authentication protocol error. There is no authentication method which supports both the device authentication and Kerberos server authentication.	Take one of the following measures: <ul style="list-style-type: none"> • Set the appropriate authentication method in the Kerberos server. • Disable the FIPS140 validation mode of the device. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-716	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "16" (no such attribute) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.
018-717	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "17" (undefined type) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.
018-718	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "18" (inappropriate matching) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.
018-719	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "19" (constraint violation) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.
018-720	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "20" (attribute exists) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.
018-721	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "21" (invalid syntax) for Address Book query.	The LDAP server has an attribute problem. Have your network administrator confirm the LDAP server status.

Error Code	Cause	Remedy
018-725	The user password set in the Kerberos server expired.	Extend the expiration date of the password.
018-726	The root (or intermediate) CA certificate on the smart card is not registered on the device.	Register the root (or intermediate) CA certificate on the smart card on the device.
018-727	Authentication by the Kerberos server failed.	Check the certificate on the smart card, and then update the certificate if it is invalid or revoked. Also, check whether the certificate is enabled in the server.
018-728	Authentication by the Kerberos server failed.	Take one of the following measures: <ul style="list-style-type: none"> • When the root CA certificate of the KDC certificate is not registered, register the root CA certificate. • When the KDC certificate is revoked, update the KDC certificate of the server. • Confirm that the address of the Kerberos server set in the device and the address on the KDC certificate of the server match.
018-731	The printing job was canceled due to insufficient memory capacity for the hard disk.	Check the hard disk capacity, and delete unnecessary data. Complete all the active jobs, and then execute the operation again.
018-732	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "32" (no such object) for Address Book query.	The specified e-mail address does not exist. Confirm the e-mail address you entered or the e-mail address registered on the LDAP server.
018-733	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "33" (incorrect alias) for Address Book query.	The LDAP server has a name problem. Have your network administrator confirm the LDAP server status.
018-734	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "34" (invalid DN syntax) for Address Book query.	The LDAP server has a name problem. Confirm the user name and password to cancel an incorrect password. If the error still is not resolved, have your network administrator confirm the authentication settings and status of the LDAP server.
018-735	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "35" (object is leaf) for Address Book query.	The LDAP server has a name problem. Have your network administrator confirm the LDAP server status.
018-736	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "36" (alias differencing problem) for Address Book query.	The LDAP server has a name problem. Have your network administrator confirm the LDAP server status.

Error Code	Cause	Remedy
018-737	An internal error occurred.	Execute the operation again. If the problem still exists even after the remedy, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-739	An internal error occurred.	Execute the operation again. If the problem still exists even after the remedy, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-741	An internal error occurred.	Execute the operation again. If the problem still exists even after the remedy, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
018-747	The SMB server of the destination computer cannot be found while transferring data using SMB of the Scan service.	Take one of the following measures. <ul style="list-style-type: none"> • Re-enter the SMB server name. • Check with your network administrator about the name and operation status of the server. • Confirm the connection of the network cable. • Check whether the IP address is correct when an IP address is used for the transferring destination address. • Ensure that the port to be used for SMB transfer (*1) is not blocked on the server, or on the router between the device and the server. • <SMB server> Check that the port to be used for SMB transfer (*1) is not blocked by virus scan software or firewall software on the server. <ul style="list-style-type: none"> • <Name resolution server> When the server name is 15 characters long or shorter and the communication is done through subnet, check the WINS server settings to see if the server address is resolved correctly. <ul style="list-style-type: none"> • <Windows networks> For Windows networks, ensure that an unexpected master browser (*2) is running. If the master browser is an unexpected PC, existing servers may not be displayed and this problem may occur. <p>After the remedy written above, try logging in to the SMB server from a computer using the same user name, and then try saving a file in the same location on the server. If this is successful, try the same operation from your device. If the problem persists, contact one of the following support desks with the server information such as the manufacturer, model, and OS according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers. • (*1) File sharing service: port 137/NetBIOS Name Service (UDP), port 138/NetBIOS Datagram Service (UDP), port 139/NetBIOS Session Service (TCP) • Direct hosting service: port 445 (TCP) • (*2) A master browser manages a list of computers on Windows networks as a browse list. In general, the domain controller is a master browser.
018-748	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "48" (inappropriate authentication) for Address Book query.	The LDAP server has a security problem. Have your network administrator confirm the authentication settings on the LDAP server.

Error Code	Cause	Remedy
018-749	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "49" (invalid credentials) for Address Book query. The address search was performed with an incorrect authentication user name and password.	The LDAP server has a security problem. Confirm your authentication user name and password to cancel an incorrect login name. If the error still is not resolved, have your network administrator confirm the authentication settings on the LDAP server.
018-750	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "50" (insufficient access) for Address Book query.	The LDAP server has a security problem. Have your network administrator confirm the access rights for the LDAP server.
018-751	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "51" (busy) for Address Book query.	The service has a problem. Retry after waiting for a while. If the error still is not resolved, consult your network administrator.
018-752	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "52" (unavailable) for Address Book query.	The LDAP server has a service problem. Retry after waiting for a while. If the error still is not resolved, consult your network administrator.
018-753	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "53" (unwilling to perform) for Address Book query.	The LDAP server has a service problem. Retry after waiting for a while. If the error still is not resolved, consult your network administrator.
018-754	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "54" (loop detected) for Address Book query.	The LDAP server has a service problem. Have your network administrator confirm the operational status of the service on the LDAP server.

Error Code	Cause	Remedy
018-755	The SMB server specified as the destination does not respond to the device while transferring data using SMB of the Scan service.	<p>Could not connect to the SMB server. Re-enter the server name. Check with your network administrator about operation status of the server. Confirm the file Sharing service (communicating via port 139 (TCP), and port 445 (TCP)) is authorized for the transferring destination server, router between the device and server, and virus security software or firewall software on the forwarding destination server.</p> <p>If two or more gateways exist and the communication over subnet fails, check the gateway address configuration on the device.</p> <p>After the remedy written above, try logging in to the SMB server from a computer using the same user name, and then try saving a file in the same location on the server. If this is successful, try the same operation from your device. If the problem persists, contact one of the following support desks with the server information such as the manufacturer, model, and OS according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
018-756	A response from the server are not received within the specified time while transferring data using SMB of the Scan service.	<p>The SMB server is crowded. The response for AV1575 authentication was not returned. Try the operation again later. AV1990</p> <p>When the transferring destination server belongs to the Active Directory domain, check whether the communication between the destination server and domain controller is delayed using the following ways:</p> <ul style="list-style-type: none"> ● Check whether it takes time or not by accessing the destination server from the PC client ● If it takes time, consult your system administrator.
018-757	Failed to name resolution of the SMB server specified as destination to transfer data using SMB of the Scan service.	<p>Take one of the following measures.</p> <ul style="list-style-type: none"> ● Confirm the DNS server address is correctly set. ● If the connection with the DNS server is appropriate, confirm the transferring destination server name is registered to the DNS server.
018-758	The save location or file name of a scanned image has a problem while transferring data using SMB of the Scan service. Probable cause is that the specified save location does not exist on the server.	<p>Take one of the following measures.</p> <ul style="list-style-type: none"> ● Check whether the save location is correct. ● Check whether the specified folder name can be used in the SMB server.

Error Code	Cause	Remedy
018-759	Invalid characters are used for the save location or file name of a scanned image while transferring data using SMB of the Scan service.	<p>Could not write the file to the SMB server. Re-enter the shared name, folder name, and file name. Consult your network administrator for the permission. Check the followings for the save location or file name of a scanned image set to the device.</p> <ul style="list-style-type: none"> ● Confirm the save location name does not include the following 10 invalid characters: " / : < > ; , * ? . ● Confirm the file name does not include the following 11 invalid characters: " / : < > ; , * ? \ ● Confirm there is no space in the head and end of a string of characters. ● Confirm there is no period in the head and end of a string of characters. <p>It is recommended that you do not use device-dependent characters. If you use MacOS, there are more invalid characters. After the remedy written above, try logging in to the SMB server from a computer using the same user name, and then try saving a file in the same location on the server. If this is successful, try the same operation from your device. If the problem persists, contact one of the following support desks with the server information such as the manufacturer, model, and OS according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
018-760	Because the specified save location has the Distributed File System (DFS) settings, it is linked to another shared folder while transferring data using SMB of the Scan service.	<ol style="list-style-type: none"> 1. Select [Start] > [Programs] > [Administrative Tools] > [Distributed File System] on the SMB server. 2. Select the specified save location from the left side frame of the [Distributed File System] window, and then confirm the target information displayed on the right side frame of the window. 3. Specify the SMB server, shared name, and save location based on the information you confirmed in step 2.
018-761	The memory stored in the saving destination PC is insufficient while transferring data using SMB of the Scan service.	Check the usage condition of the memory. If the remaining capacity of the device's memory is low, exit out of the applications which are not used.
018-762	A time out error occurred because it takes time to receive a response from the saving destination PC while transferring data using SMB of the Scan service.	<p>Try the operation again later. If the same error persists, consult your network administrator. Check whether the virus security software is working on the saving destination PC. Some software takes time to receive a response from the PC. If the software is working, reduce the number of document pages to scale down the file size.</p>
018-763	The character code conversion is failed in the device while transferring data using SMB of the Scan service.	Confirm the server name, share name, and pass name does not include the letters unique to the device model. If the letters are included, change the name not to include the letters.
018-764	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "64" (naming violation) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.

Error Code	Cause	Remedy
018-765	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "65" (object class violation) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.
018-766	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "66" (not allowed on nonleaf) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.
018-767	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "67" (not allowed on RDN) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.
018-768	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "68" (already exists) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.
018-769	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "69" (no object class modifications) for Address Book query.	The LDAP server has an update problem. Have your network administrator confirm the LDAP server status.
018-770	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "70" (results too large) for Address Book query.	Change the search conditions/start position to narrow the search range, and execute the operation again. If the error still is not resolved, consult your network administrator.
018-771	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "71" (affecting multiple DSAs) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-772	Failed to transfer data using SMB of the Scan service because the specified shared name does not exist.	Re-enter the shared name. Check with your network administrator whether the shared name is correct. Confirm that the specified shared name exists in the destination PC. If the shared name does not exist, create a new shared name or specify the existing shared name.

Error Code	Cause	Remedy
018-773	<p>Probable causes are as follows:</p> <ol style="list-style-type: none"> 1. The device failed to transfer data using SMB of the Scan service because Invalid characters are used in the specified shared name. 2. The device failed to transfer data using SMB of the Scan service because access privilege does not set on the specified shared name when the server is macOS/OS X. 	<p>For 1, take one of the following measures:</p> <ul style="list-style-type: none"> • Check whether the following invalid characters are included in the shared name set in the device: " / : < > ; , * ? \ [] + = • Check whether a space character is included at the top or end of the shared name set in the device. • Check whether the shared name set in the device is specified only by a period. <p>For 2, when the destination computer is macOS/OS X, you need to change the access privileges for the user for shared folder. For information about necessary accounting settings, consult your system administrator. The following is an example of a procedure for macOS 10.12 Sierra.</p> <p>It is recommended to create a dedicated account for data transfer. You can create and set the account on the dialog box that appears by choosing Apple menu > [System Preferences] and then clicking [Users & Groups] icon.</p> <ol style="list-style-type: none"> 1. From Apple menu, choose [System Preferences], and then click [Sharing]. 2. Make sure that [File Sharing] check box is selected. 3. Select the folder being shared from folders listed in the [Shared Folders] field. 4. Choose [Read & Write] as privilege option for the user listed in the [Users] field. <p>Note</p> <ul style="list-style-type: none"> • For information on how to change the access privilege settings on other version of Mac OS, consult your system administrator or the official website of Apple Inc.
018-780	<p>An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "80" (unknown error) for Address Book query.</p>	<p>Have your network administrator confirm the LDAP server status.</p>
018-781	<p>An LDAP server protocol error occurred as a result of the Address Book operation. Connection to the server cannot be established for the Address Book query.</p>	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> • Confirm the network cable connection. • If the network cable connection has no problem, confirm the active status of the target server. • Check whether the server name has been correctly set for [LDAP Server/Directory Service Settings] under [Remote Authentication/Directory Service].
018-782	<p>An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "82" (program error or SASL authentication error) for Address Book query.</p>	<p>Have your network administrator confirm the LDAP server status.</p>
018-783	<p>An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "83" (encoding error) for Address Book query.</p>	<p>Have your network administrator confirm the LDAP server status.</p>
018-784	<p>An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "84" (decoding error) for Address Book query.</p>	<p>Have your network administrator confirm the LDAP server status.</p>

Error Code	Cause	Remedy
018-785	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "85" (timeout) for Address Book query.	Change the search conditions/start position to narrow the search range, and execute the operation again. If the error still is not resolved, consult your network administrator.
018-786	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "86" (unknown authentication method) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-787	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "87" (search filter error) for Address Book query.	Confirm the search conditions set on Address Book. If the error still is not resolved, consult your network administrator.
018-788	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "88" (user cancelled operation) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-789	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "89" (incorrect parameter) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-790	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "90" (no memory) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-791	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "91" (server connection error) for Address Book query.	Have your network administrator confirm the LDAP server status.

Error Code	Cause	Remedy
018-792	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "92" (unsupported feature) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-793	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "93" (no results returned) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-794	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "94" (no more results) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-795	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "95" (results remaining) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-796	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "96" (client loop detected) for Address Book query.	Have your network administrator confirm the LDAP server status.
018-797	An LDAP server protocol error occurred as a result of the Address Book operation. The server returned RFC2251 Result Message No "97" (referral limit exceeded) for Address Book query.	Have your network administrator confirm the LDAP server status.
021-210	An error occurred in the IC Card Reader (optional).	Check the connection between the IC Card Reader and the device. Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, the IC Card Reader may be defective. Connect an unbroken IC Card Reader and execute the operation again.
021-211	An error occurred in the IC Card Reader (optional).	Check the connection between the IC Card Reader and the device. Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, the IC Card Reader may be defective. Connect an unbroken IC Card Reader and execute the operation again.
021-212	An error occurred in the IC Card Reader (optional).	Check the connection between the IC Card Reader and the device. Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, the IC Card Reader may be defective. Connect an unbroken IC Card Reader and execute the operation again.

Error Code	Cause	Remedy
021-213	There is a problem with the unit price table settings for the related product.	The system administrator should exports the unit price table and modify it using CentreWare Internet Services. Set a number from 1 to 9,999,999 and import the table modified to the device.
021-214	An error occurred during encrypted communication between the device and the USB memory device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-215	The accounting/billing device connected does not match the device set on the device.	Change the setting on the device or connect the correct accounting/billing device, and switch off the device power, make sure that the touch screen is blank, and then switch on the device power.
021-360	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-401	The number of authentication devices such as IC Card Reader (optional) connected exceeds the setting value.	Disconnect the authentication device connected.
021-402	The address of the proxy server name is incorrect.	Check the followings: <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-403	Failed to resolve the address of the EP center of Fuji Xerox or EP communication aggregate server.	Check the followings: <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-404	Failed to connect the server or the proxy server. One of the probable cause is that the power of these servers is switched off.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting ● EP proxy server setting (For BB-Direct configuration) <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. <p>Also, when FQDN of the EP communication aggregate server is changed for the EP communication aggregate server configuration, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-405	An error occurred in the SSL communication with the external server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-406	The SSL certificate of the external server is not correct.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-407	Failed to authorize the proxy server while connecting to the EP system via the Internet.(Receiving HTTP status code 407)	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The login user of the EP proxy server ● The password of the EP proxy server <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-408	A time out error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting ● EP proxy server setting (For BB-Direct configuration) <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. <p>Also, when FQDN of the EP communication aggregate server is changed for the EP communication aggregate server configuration, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-409	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-410	A communication error occurred while connecting (acquiring the EP certificate) to CA via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting ● EP proxy server setting (For BB-Direct configuration) <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-411	A communication error occurred while connecting (acquiring the EP certificate) to CA via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting ● EP proxy server setting (For BB-Direct configuration) <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-412	An error occurred while connecting to the EP system via the Internet. There is a problem with the address of the EP proxy server name.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The subnet mask setting ● The EP proxy server URL setting <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-413	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The subnet mask setting <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-414	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The subnet mask setting ● The EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-415	An error occurred while the SSL/TLS communication to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The subnet mask setting ● The EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-416	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The subnet mask setting ● The EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-417	Failed to authorize the proxy server while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The EP proxy server URL setting ● The login user of the EP proxy server ● The password of the EP proxy server <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-418	There is a problem with the format of the proxy setting file.	<p>The format of the proxy setting file registered in the HTTP server may be incorrect. Consult your system administrator.</p> <p>If the proxy setting file works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-419	There is a problem with the format of the proxy setting file.	<p>The format of the proxy setting file registered in the HTTP server may be incorrect. Consult your system administrator.</p> <p>If the proxy setting file works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-420	A time out error occurred while connecting to the EP system via the Internet Failed to obtain the proxy setting.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The default gateway setting ● The subnet mask setting ● The EP proxy server setting screen on CentreWare Internet Services ● The working condition of the HTTP proxy server in which the proxy setting file is registered <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-421	A time out error occurred while connecting to the EP system via the Internet Failed to obtain the proxy setting.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The default gateway setting ● The subnet mask setting ● The EP proxy server setting screen on CentreWare Internet Services ● The working condition of the HTTP proxy server in which the proxy setting file is registered <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-422	The proxy setting file is not found while connecting to the EP system via the Internet.	<p>Check the EP proxy server setting screen on CentreWare Internet Services.</p> <p>If the error still is not resolved after checking the setting, the proxy setting file may not be registered. Consult your system administrator.</p> <p>If the proxy setting file works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-423	The size of the proxy setting file is too large. Failed to obtain the proxy setting file.	<p>Check the EP proxy server setting screen on CentreWare Internet Services.</p> <p>If the error still is not resolved after checking the setting, check the proxy setting file size. When the size exceeds 64 KB, keep the file size down.</p> <p>If the proxy setting file works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-424	The URL of the proxy setting file to connect with the proxy server is incorrect while connecting to the EP system via the Internet.	<p>Check the EP proxy server setting screen on CentreWare Internet Services.</p> <p>If the error still is not resolved after checking the setting, consult your system administrator about the URL of the proxy setting file.</p> <p>Otherwise, check the URL of proxy setting file of the DHCP or DNS server as follows:</p> <ul style="list-style-type: none"> ● The DHCP option is "252". ● The SRV record of the host "wpad.(domain name)" is correct. <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-425	A time out error occurred while connecting to the DHCP or DNS server via the Internet to obtain the URL (CURL) of the proxy setting file.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The LAN cable connection ● The DNS server address settings ● The default gateway setting ● The EP proxy server setting (CURL) ● The working condition of the DHCP or DNS server in which the proxy setting file is registered <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-426	The URL (CURL) of the proxy setting file is not found on the DHCP or DNS server while connecting to the EP system via the Internet to obtain the URL (CURL) of the proxy setting file.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● The EP proxy server setting ● The URL of the proxy setting file is registered on the DHCP or DNS server correctly <p>If the error still is not resolved after checking the above settings, there may be a network failure. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-427	LTE/3G connection by way of 4G/3Gnet-BOX was lost due to the time-out.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-428	LTE/3G communication by way of 4G/3Gnet-BOX is out of communication range.	<p>If the antenna is being fallen down, stand it upright. If you still have the problem, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-429	An error occurred in the SIM card which had been inserted to the 4G/3Gnet-BOX.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-430	The time synchronization with 4G/3Gnet-BOX was failed.	<p>Adjust the time on the clock of the device to the right time. If you still have the problem, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-431	USB connection with 4G/3Gnet-BOX was failed.	<p>Check the USB cable of 4G/3Gnet-BOX to see if it has come off. Connect the cable firmly if it is unplugged. If you still have the problem, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-432	LTE/3G communication by 4G/3Gnet-BOX was failed to start due to an error which had occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-433	An error occurred in the device through the LTE/3G communication by way of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-434	An error occurred in 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-435	LTE/3G communication by 4G/3Gnet-BOX was failed to start because an error requiring the initialization of 4G/3Gnet-BOX and the restart of the device was detected.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-436	An error occurred in the device through the LTE/3G communication by way of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-437	A communication error in DNS server occurred through LTE/3G communication by way of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-438	The name resolution of EP server was failed in LTE/3G communication by way of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-439	The name resolution of the certificate authority that had issued the EP client certificate was failed in LTE/3G communication by way of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-440	The communication is disabled in LTE/3G communication by way of 4G/3Gnet-BOX with this device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-501	The communication with the EP system via the internet failed.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-502	An error occurred while connecting to the EP system via the Internet. There is a problem with the address of the EP proxy server name.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-503	An error occurred while connecting to the EP system via the Internet. There is a problem with the address of the EP proxy server name.	Check the followings: <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting If the error still is not resolved after checking the above settings, there may be a network failure or the DNS server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-504	An error occurred while connecting to the EP system via the Internet.	Check the followings: <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-505	The SSL/TLS communication with the EP server failed.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-506	The SSL Certificate for the EP server is incorrect.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-507	An error occurred while connecting to the EP system via the Internet.	Check the followings: <ul style="list-style-type: none"> ● The login user of the EP proxy server ● The password of the EP proxy server If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-508	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting <p>If the error still is not resolved after checking the above settings, there may be a network failure or the proxy server settings may be changed or failed. Consult your system administrator.</p> <p>If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-509	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-510	An error occurred while connecting to EP system via the Internet.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-511	The device has already been specified with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-512	The device has already been specified with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-513	The device has already been specified with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-514	The device has already been specified with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-515	The settings of the device on the EP server are incorrect.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-516	The settings of the device on the EP server are incorrect.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-517	An error occurred while connecting to the EP system via the Internet.	<p>Wait for a while, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-518	An error occurred while connecting to the EP system via the Internet.	<p>Wait for a while, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-519	An error occurred while connecting to the EP system via the Internet.	<p>Wait for a while, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-520	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting <p>Check the following for BB-Direct configuration:</p> <ul style="list-style-type: none"> ● EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure or the DNS server failure. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-521	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting <p>Check the following for BB-Direct configuration:</p> <ul style="list-style-type: none"> ● EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure or the DNS server failure. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-522	An error occurred while connecting to the EP system via the Internet.	<p>Check the followings:</p> <ul style="list-style-type: none"> ● LAN cable connection ● DNS server address setting ● The default gateway setting ● The subnet mask setting <p>Check the following for BB-Direct configuration:</p> <ul style="list-style-type: none"> ● EP proxy server setting <p>If the error still is not resolved after checking the above settings, there may be a network failure or the DNS server failure. Consult your system administrator. If the network works normally but the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-523	An error occurred while communicating with the EP server.	<p>Enable the SOAP port, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-524	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-525	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-526	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-527	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-528	An error occurred while communicating with the EP server.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-529	The device attempted to upgrade the software of EP system via the Internet, but the latest software version is already installed.	<p>contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-530	An error occurred while connecting to EP system via the Internet.	<p>Wait for a while, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-531	An error occurred while connecting to EP system via the Internet.	Wait for a while, and then execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-532	The device attempted to upgrade the software of EP system via the Internet, but the software upgrade failed.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-533	The device attempted to upgrade the software of EP system via the Internet, but the software upgrade failed.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-534	The device attempted to upgrade the software of EP system via the Internet, but the software upgrade failed.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-535	The device attempted to upgrade the software of EP system via the Internet, but the software upgrade failed.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-536	The latest software version is not installed.	Reboot the device and update the software to the latest version. (The device automatically reboots again.) Then, execute the operation again.
021-538	The software upgrade was canceled since the device was in use at the reserved time.	Check with your system administrators. If the system administrators have not reserved the update, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-539	The software upgrade was canceled since the device power was off at the reserved time.	Check with your system administrators. If the system administrators have not reserved the update, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-540	The SW upgrade was canceled since the device power was turned off while downloading the update file.	If necessary, execute the operation again.
021-541	The SW upgrade cannot be started since an incorrect setting is done to the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-542	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-543	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-545	An error occurred while connecting to the EP system via the Internet.	<p>Confirm the contract period of the EP system. When the error is displayed during the contract period, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-565	The LTE/3G connection of 4G/3Gnet-BOX is time out.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-566	The LTE/3G connection of 4G/3Gnet-BOX is time out.	<p>If the antenna is being fallen down, stand it upright. If you still have the problem, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-567	An error occurred in the SIM card inserted in 4G/3Gnet-BOX.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-568	Failure of time synchronization.	<p>Get the time of this device's watch correct. If the error still is not resolved, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-569	Failure of the USB connection to 4G/3Gnet-BOX.	<p>Make sure that the USB cable of 4G/3Gnet-BOX is connected. If not, connect it correctly. If the error still is not resolved, switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-570	An error occurred in the LTE/3G connection of 4G/3Gnet-BOX and connection is not started.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-571	An error occurred in the LTE/3G connection of 4G/3Gnet-BOX.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-572	An error occurred in the connection library in the LTE/3G connection of 4G/3Gnet-BOX.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-573	An error occurred in 4G/3Gnet-BOX.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-574	An error was detected for the reset of 4G/3Gnet-BOX and the reboot of this device and connection is not started.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-575	An error occurred in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-576	An error occurred in the connection of DNS server in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-577	Failure of the name resolution of EP server in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-578	Failure of the name resolution of an EP client certificate issue in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-579	Connection failure was detected in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-580	Connection failure was detected in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-581	Failure of the name resolution of Remote Download server in the LTE/3G connection of 4G/3Gnet-BOX.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-582	A conflict is detected between the software update and a batch data setting or acquisition.	Close the [Maintenance] screen, wait until the batch data setting or acquisition is completed, and operate the software update again. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-700	The USB cable is unplugged or the USB interface may be out of order.	Confirm that the USB cable is connected and switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
021-701	The USB interface error occurred.	Retry after waiting for a while or confirm that the USB cable is connected and switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-731	While using the related product, you attempted to make color copies when the use of color is restricted.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
021-732	The card has come off, or its charge (including e-money) or message rate is insufficient. Otherwise, you are not authenticated.	Insert or charge the card (e-money) sufficiently. Otherwise, log in to the device (ex.using the smart card or control panel). Note <ul style="list-style-type: none"> ● If a fault code is displayed, any print data remaining in the device and information stored in the device's memory is not secured.
021-733	The use of color is restricted or the number of color pages reached the maximum.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
023-500	An error occurred in the device.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-312	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-313	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-314	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-315	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-321	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-322	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
024-323	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-324	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-367	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-370	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-371	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-372	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-373	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-375	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-376	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-700	The memory capacity or hard disk required to use the optional feature is not installed.	Switch off the device power, and then switch it on again after the touch screen goes out. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-702	Paper jam occurred while [When Paper Jam Occurs] is set to [Delete Job] in [Print Service Settings].	Remove the jammed paper, and then try printing again.

Error Code	Cause	Remedy
024-703	Unable to print because the number of booklet pages exceeds the maximum number allowed.	Use paper of less weight. Or, cancel the booklet creation.
024-704	An error occurred while receiving a print job from Denshi- Pen.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
024-705	The template of the specified force annotation was not found in the device.	Delete the document in the folder of the device, and then select [Store to Folder] again from the print driver to store the document.
024-706	A print job from Denshi-Pen is sent when [Force Watermark - Client Print] or [Force Secure Watermark] > [Client Print] is set to [On].	Set [Allow User to Disable Active Settings] to [Disable Active Settings] under [Tools] >[Authentication / Security Settings].
024-707	The paper type is not supported for duplex or inversion.	Change the paper type, or change to 1-sided printing.
024-708	The paper type is not supported for duplex or inversion.	Change the paper type, or change to face-up printing.
024-742	Booklet printing was specified for printer properties, but the number of print pages for the job exceeded the maximum number allowed for booklet creation.	Change the printer properties setting to split the pages appropriately to create separate volumes, or to cancel the booklet creation setting.
024-746	The specified paper type is not compatible with the specified paper size, paper tray, output tray, or 2 sided printing.	Confirm the print data.
024-747	Incompatible print parameters are used. The combination of the specified features such as Document Size, Paper Size, Paper Tray, 2 sided printing, and Output Tray is incompatible.	Confirm the print data, and try printing again.
024-748	The number of digits specified in [Bates Stamp - Number of Digits] screen does not match the value specified in [Starting Number].	Set [Bates Stamp - Number of Digits] to the value specified in [Starting Number] or to [Auto Assign].
024-775	Booklet printing was specified for printer properties, but the number of print pages for the job exceeded the maximum number allowed for booklet creation.	Change the printer properties setting to split the pages appropriately to create separate volumes, or to cancel the booklet creation setting.

Error Code	Cause	Remedy
026-403	The temperature inside the device is too high.	The job resumes automatically after the device cools down.
026-404	The toner is being adjusted.	No measure is required. Wait for a while
026-405	There are consumables to be delivered.	No measure is required.
026-700	By Address Book operation, the device received an unsupported protocol from the LDAP server.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-701	The number of queries submitted to the Address Book exceeded the device's processing capability.	Wait for a while and execute the operation again. If the only one query is being submitted to the Address Book, the device's software may be defective. contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-702	The number of accesses from the LDAP server to the device by Address Book operation exceeded the device's processing capability.	Wait for a while and execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-703	Authentication is canceled when adding documents during faxing or scanning.	Authenticate when adding documents.
026-704	An error occurred during processing DocuWorks documents.	Print using the print driver (PCL, etc.) from DocuWorks Viewer.
026-705	Unable to process for DocuWorks documents because of insufficient memory space.	Change the [Image Quality] setting from [High Resolution] to [High Quality], or from [High Quality] to [Standard]. Or, add memory. If the error still is not resolved, increase memory. If the problem persists even after adding memory to the maximum capacity, print using the print driver (PCL, etc.) from DocuWorks Viewer.
026-706	Attempted to print a DocuWorks document of which printing is prohibited.	Release the print prohibited settings using DocuWorks Viewer, and then execute the operation again.
026-707	When processing password-protected DocuWorks documents, the password entered does not match that of the DocuWorks document.	Set the correct password on ContentsBridge.
026-708	Exceeded the maximum limit for the scan data size that can be stored for one job with Scan (URL) service.	Take one of the following measures: <ol style="list-style-type: none"> 1. Reduce the resolution (Resolution) of the scan parameters and execute the operation again. 2. Reduce the image with magnification (Reduce / Enlarge) of the scan parameters (such as A3 > A4) and then execute the operation again. 3. If [Store & Send Link - Maximum File Size] is set to a small value, increase the value.
026-709	The capacity of the hard disk that can be used to store scan data with Scan (URL) service is insufficient.	Wait around one day, and when capacity becomes available as a result of the automatic deletion of files, execute the operation again.
026-710	The device has received and e-mail encrypted by S/ MIME, but does not support the encryption method.	Take one of the following measures: <ul style="list-style-type: none"> • Ask the sender to send the e-mail encrypted by 3DES. • Disable the FIPS140 validation mode of the device.

Error Code	Cause	Remedy
026-711	Exceeded the maximum size allowed for a multi-page file when scanning.	Take one of the following measures: 1. Reduce the resolution (Resolution) of the scan parameters and execute the operation again. 2. Reduce the number of document pages and then execute the operation again. The maximum size is 2 GB for TIFF, XPS, and PDF, and 1 GB for XDW. Note • XPS stands for XML Paper Specification.
026-712	An error occurred while operating from CentreWare Internet Services.	Retry after waiting for a while.
026-718	Incompatible print parameters are used. The combination of the specified features such as Document Size, Paper Size, Paper Tray, 2 sided printing, and Output Tray is incompatible.	Confirm the print data, and try printing again.
026-719	An error occurred while operating the Scan to USB service.	Wait for a while and execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-720	The capacity of the USB memory device of the recipient is insufficient while operating the Scan to USB service.	Confirm the amount of available space.
026-721	An error occurred while operating the Scan to USB service.	Check the following conditions: • The USB memory device is inserted into the USB memory slot. • The USB memory device is accessible from your computer. • The unencrypted USB memory device is used.
026-722	The USB memory device is not initialized.	Initialize the USB memory device on a computer with the following file format, and then execute the operation again. • Supported file formats: FAT12, FAT16 (FAT), FAT32 If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers. Note • NTFS is not supported. • A software-encrypted USB memory device is not supported.
026-723	An error occurred while operating the Scan to USB service.	1. Check that the media is not inserted or removed, or the other media is not inserted, while the device is referencing the media. 2. Check that the file in the media can be accessed via a computer.
026-724	An error occurred while connecting to the EP system via the Internet.	contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-725	An error occurred while connecting to the EP system via the Internet.	contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
026-726	The device configuration information at a print job specification does not match the actual device configuration.	Modify the device configuration information in the print driver screen to match the actual device configuration.
026-727	Probable causes are as follows: 1. Unusable characters are included in the path name of the file location. 2. The length of the path name of the file location (including extension) exceeds the number of characters available.	Take one of the following measures: 1. Change the path name of the file location. 2. Set the path in the range of 1 to 255 bytes.
026-728	An error occurred during WSD communications.	Check whether the network cable is correctly connected or check the amount of available memory of the destination device. Note • WSD stands for Web Services on Devices.
026-729	Probable causes are as follows: 1. An error occurred during WSD communications. 2. Application other than [Windows Fax and Scan] was used to scan a document while operating the Scan to Desktop service.	For 1, check whether the network cable is correctly connected or check the amount of available memory of the destination device. For 2, Use [Windows Fax and Scan] to scan. If using another application, set the document on the document glass. Note • WSD stands for Web Services on Devices.
026-730	The size of paper loaded in the specified tray is unknown.	Check whether the paper guides are correctly positioned in the tray, and then try again.
026-735	When authentication or logout succeeds, all jobs are canceled because there is a pending job.	No measure is required.
026-736	An internal error occurred while sending the scanned document to the HTTP server.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
026-737	Unable to send the scanned document to the HTTP server because a network error occurred.	Consult your network administrator whether the network or the server have any problem.
026-738	The device failed to send scanned document data to the HTTP server because Web application is closed during it.	Execute the operation again.
026-739	When authentication or logout succeeds, all jobs are canceled because there is a pending job.	No measure is required.
027-442	The IP address of IPv6 already exists.	Change the [Auto Stateless Address 1] for IPv6 on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.
027-443	The IP address of IPv6 already exists.	Change the [Auto Stateless Address 2] for IPv6 on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.

Error Code	Cause	Remedy
027-444	The IP address of IPv6 already exists.	Change the [Auto Stateless Address 3] for IPv6 on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.
027-445	IP address for IPv6 set manually is incorrect.	Set the IP address correctly.
027-446	The IP address of IPv6 set manually already exists.	Change the [Manually Configured IPv6 Address] on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.
027-447	The IP address of IPv6 network already exists.	Change the [Link-local Address] for IPv6 on the device, or the IP address of IPv6 on the network device, to remove the duplication of addresses.
027-452	IP address of IPv4 already exists.	Change the IP address of IPv4 set on the device or the IP address of IPv4 on the network device.
027-500	Unable to connect to the SMTP server.	Specify the SMTP server name correctly or specify the server by using its IP address.
027-501	Unable to connect to the POP server.	Specify the POP server name correctly or specify the server by using its IP address.
027-502	Failed to log into the POP3 server when using the POP3 protocol.	Confirm whether the user name and password used in the POP3 server are correct on CentreWare Internet Services.
027-503	A POP server error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-504	An SMTP server error occurred.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-513	The device failed to transfer data using SMB of the Scan service because access to the SMB server was not permitted.	Consult your system administrator for settings.
027-514	The device failed to transfer data using SMB of the Scan service because an error has been occurred between the SMB server and the DNS server.	Check the following conditions: <ul style="list-style-type: none"> • Re-enter the destination SMB server name. • The SMB server is connected to the DNS server. • The SMB server name is registered on the DNS server.
027-515	The device failed to transfer data using SMB of the Scan service because an error has been occurred.	Take the following measures: <ul style="list-style-type: none"> • Set the DNS server address. • Set the target SMB server address using IP address.

Error Code	Cause	Remedy
027-516	<p>Probable causes are as follows:</p> <ol style="list-style-type: none"> 1. The SMB server of the destination computer cannot be found while transferring data using SMB of the Scan service (TCP/IP session establishment failed). 2. The SMB server specified as the destination does not respond to the device while transferring data using SMB of the Scan service. 3. Failed to name resolution of the SMB server specified as destination to transfer data using SMB of the Scan service. 	<p>For 1, take one of the following measures:</p> <ul style="list-style-type: none"> • Confirm the connection of the network cable. • For communications over subnet, confirm the WINS server settings, and check whether the server address can be resolved correctly. • File Sharing service (communicating via port 137 (UDP), port 138 (UDP), and port 139 (TCP)) is authorized for the Firewall settings of the destination SMB server. <p>For 2, check whether the file sharing service is enabled on the destination SMB server.</p> <ul style="list-style-type: none"> • The file sharing service of Microsoft network is enabled. <p>If the error still is not resolved, check the following setting.</p> <ul style="list-style-type: none"> • NetBIOS over TCP/IP for TCP/IP is activated. <p>For 3, take one of the following measures:</p> <ul style="list-style-type: none"> • When the destination SMB server name is specified using the FQDN (example: mypc01.fuji0.co.jp), confirm that the DNS server address is set correctly in the Connectivity & Network Setup of the device. • If the connection with the DNS server has any problem, check whether the destination server name set in the device is registered on the DNS server.
027-518	<p>The device failed to transfer data using SMB of the Scan service because the specified password was incorrect.</p> <p>When the server is macOS/OS X, the specified user may not have been registered as a user who is permitted to use File Sharing.</p>	<p>Confirm the password for the shared folder. When the server is macOS/OS X, specify a user who is permitted to use File Sharing.</p>
027-519	<p>The device failed to transfer data using SMB of the Scan service because the save location or file name specified for the scanned image had a problem.</p> <ul style="list-style-type: none"> • The save location or the file name has a problem. • The specified save location does not exist on the server. • Invalid characters are used in the save location or the file name. • Because the specified save location has the Distributed File System (DFS) settings, it is linked to another shared folder. 	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> • Check whether the save location is correct. • Check whether the specified file name can be used on the SMB server. • Confirm the Distributed File System (DFS) settings with your system administrator. <p>To confirm the settings, execute the following procedures:</p> <ol style="list-style-type: none"> 1. Select [Start] > [Programs] > [Administrative Tools] > [Distributed File System] on the SMB server. 2. Select the specified save location from the left side frame of the [Distributed File System] window, and then confirm the target information displayed on the right side frame of the window. 3. Specify the SMB server, shared name, and save location based on the information you confirmed in step 2.
027-520	<p>The device failed to transfer data using SMB of the Scan service because the file name or folder name could not be retrieved.</p>	<p>Confirm the access privilege to the SMB server.</p>
027-521	<p>The device failed to transfer data using SMB of the Scan to PC service because the suffix of the name of the file or folder exceeded the limit value.</p>	<p>Change the file name or forwarding destination folder of the scan server. Or, try moving or deleting the files within the forwarding destination folder.</p>

Error Code	Cause	Remedy
027-522	<p>During forwarding using SMB of the Scan service, the scanned image file could not be created on the SMB server because of one of the following reasons:</p> <ul style="list-style-type: none"> ● The specified file name already exists. ● The specified file name has already been used. ● The specified file name exists as a directory. ● Invalid characters are used in the file name. 	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> ● Check whether the specified file name can be used in the save location. ● Check whether the specified file name has been used by another user. ● Check whether the specified file name has been used for another file or folder.
027-523	<p>The device failed to create the lock folder on the SMB server while transferring data using SMB of the Scan service. The specified folder already exists.</p>	<p>Check whether the specified name is being used for another file or folder on the SMB server.</p>
027-524	<p>The device failed to create the lock folder on the SMB server while transferring data using SMB of the Scan service. The specified folder already exists.</p>	<p>Check whether the specified name is being used for another file or folder on the SMB server.</p>
027-525	<p>During forwarding using SMB of the Scan to PC service, a file could not be deleted from the SMB server because of one of the following reasons:</p> <ul style="list-style-type: none"> ● The file does not exist. ● The file is opened. ● The specified file name is being used as a directory. 	<p>Check whether the file is not being used by another user at the specified save location.</p>
027-526	<p>The device failed to delete the lock folder on the SMB server while transferring data using SMB of the Scan service.</p>	<p>If the lock directory (*.LCK) exists in the destination, delete it manually, and then execute the operation again.</p>
027-527	<p>During forwarding using SMB of the Scan service, a folder could not be deleted from the SMB server because of one of the following reasons:</p> <ul style="list-style-type: none"> ● The file does not exist. ● The directory is not empty. ● The specified directory name does not exist. 	<p>Check whether the file is not being used by another user at the specified save location.</p>

Error Code	Cause	Remedy
027-528	The device failed to transfer data using SMB of the Scan service because no space is available at the save location on the SMB server.	Check whether the save location has free space.
027-529	The device failed to transfer data using SMB of the Scan service because an unexpected error has been received from the SMB server, or an unexpected internal error has occurred on the device.	<p>Log into the server from another computer using the same user name, to confirm whether a file can be written into the same save location on the server. If the error still is not resolved, it may be an internal error. contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
027-530	There are duplicate file names. [Do Not Save] is set as a handling method when names are duplicated for scanned files.	Set the process to be executed in case of a file name duplication to other than [Do Not Save].
027-531	Detected an incorrect filing policy (when add was selected) after connecting to the server.	When [Rename New File] is set as the process to be executed in case of a file name duplication, confirm that the file format is not multi-page.
027-532	Failed to access the NEXTNAME.DAT file.	When [Rename New File] is set as the process to be executed in case of a file name duplication, check the NEXTNAME.DAT file is correct.
027-533	An internal error occurred.	<p>Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
027-543	The SMB server (NetBIOS) name is invalid.	Check whether the server name of the SMB server is correct.
027-547	SMB protocol error. An invalid character was detected in the specified domain name.	<p>If the error occurred during SMB authentication: Consult your network administrator for the domain name, and then set it correctly. Also, check whether the domain name set on the device is correct. To confirm the settings, execute the following procedures:</p> <ol style="list-style-type: none"> 1. Enter the System Administration mode, and select [Device] > [Connectivity & Network Setup] > [Remote Authentication/Directory Service] > [SMB Server Settings]. 2. Select the SMB server to confirm the domain name. <p>If the error occurred during transferring using SMB of the Scan service: Consult your network administrator whether the domain name specified when entering login name is correct. To confirm the domain name on the server, execute the following procedures:</p> <ol style="list-style-type: none"> 1. Select [Start] > [Programs] > [Administrative Tools] > [Active Directory Domains and Trusts] on the Active Directory domain controller. 2. From the left side frame of the [Active Directory Domains and Trusts] window, select [Active Directory Domains and Trusts] > [Domains]. Right-click [Domains] to select [Properties]. 3. Select [General] tab in the domain properties window, and confirm the domain name (prior to Windows 2000).

Error Code	Cause	Remedy
027-548	SMB protocol error. An invalid character has been detected in the specified user name.	Ask your network administrator to set the user name with valid characters. To confirm the user name on the server, execute the following procedures: 1. Select [Start] > [Programs] > [Administrative Tools] > [Active Directory Users and Computers] on the Active Directory domain controller where the user information is set. 2. Select [Active Directory Users and Computers] > [Server] > [Domains] > [Users] from the left side frame of the [Active Directory Users and Computers] window, to display the user information. 3. Right-click the target user from the right side frame of the [Active Directory Domains and Trusts] window to select [Properties]. 4. Select the [Account] tab in the [User Properties] window, and confirm the user name of [User Log On Name (Prior to Windows 2000)].
027-549	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-564	SMB protocol error. The SMB server was not found.	Check whether the connection between the authentication server and the device has been established via a network. For example, confirm the following conditions: • Network cable connection • TCP/IP settings • Connection via Port 137 (UDP), Port 138 (UDP), and Port 139 (TCP)
027-565	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-566	SMB protocol error. SMB (TCP/IP) is not active.	Enter the System Administration mode, and select [Device] > [Connectivity & Network Setup] > [Port Settings]. On this screen, confirm [SMB Client] is set to [Enabled].
027-569	The SMB (TCP/IP) port is not activated.	Enter the System Administration mode, and select [Device] > [Connectivity & Network Setup] > [Port Settings]. On this screen, confirm [SMB Client] is set to [Enabled].
027-572	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-573	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-574	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-576	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-578	SMB protocol error	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-584	SMB protocol error. The SMB server is in shared security mode.	The SMB server may be set on Windows 95, Windows 98, or Windows Me OS. Set the SMB server on an OS other than Windows 95, Windows 98, or Windows Me OS.

Error Code	Cause	Remedy
027-585	SMB protocol error. Login is disabled at this time.	Confirm the period login permitted with your system administrator.
027-586	SMB protocol error. The password has expired.	Obtain a valid password from your system administrator.
027-587	SMB protocol error. The password must be changed.	Log into Windows, and change the password. Ask your system administrator to change the setting so that you do not need to change the login password next time.
027-588	SMB protocol error. The user is invalid.	Ask your system administrator to validate the user.
027-589	SMB protocol error. The user was locked out.	Ask your system administrator to cancel the lockout status.
027-590	SMB protocol error. The user account has expired.	Obtain a valid user account from your system administrator. Or, ask your system administrator to extend the account expiration date.
027-591	SMB protocol error. Users are restricted. A blank password is invalid.	Set the password for the user.
027-700	The domain section of the recipient's e-mail address is a prohibited domain.	Specify a domain that is not prohibited for the domain section of the recipient's e-mail address.
027-701	The network cable is disconnected from the device.	Connect the network cable securely if the cable is disconnected.
027-702	The specified recipient's certificate does not exist.	Register the certificate for the recipient on the device.
027-703	The specified recipient's certificate has expired.	Register a valid certificate for the recipient on the device.
027-704	The CA certificate of the specified recipient's certificate does not exist.	Confirm the path to the recipient's certificate, and register the required CA certificate on the device.
027-705	The specified recipient's certificate has been revoked.	Specify a valid certificate for the recipient.
027-706	Unable to find the S/MIME certificate associated with the device's e-mail address when sending e-mail.	Import the S/MIME certificate corresponding to the mail address to the device.
027-707	The S/MIME certificate associated with the device's e-mail address has expired when sending e-mail.	Ask the sender to issue a new S/MIME certificate, and then import the certificate to the device.
027-708	The S/MIME certificate associated with the device's e-mail address is not reliable when sending e-mail.	Import a reliable S/MIME certificate to the device.
027-709	The S/MIME certificate associated with the device's e-mail address has been discarded when sending e-mail.	Import a new S/MIME certificate to the device.
027-710	No S/MIME certificate is attached to the received e-mail.	Ask the sender to send the e-mail with an S/MIME certificate attached.
027-711	No S/MIME certificate can be obtained from the received e-mail.	Import the sender's S/MIME certificate to the device, or ask the sender to send S/MIME signature mail with an S/ MIME certificate attached.
027-712	The received S/MIME certificate has expired, or is an unreliable certificate.	Ask the sender to send the e-mail with a valid S/MIME certificate attached.

Error Code	Cause	Remedy
027-713	The received e-mail has been discarded because it may have been altered on its transmission route.	Inform this error to the sender, and ask the sender to send the e-mail again.
027-714	The received e-mail has been discarded because the address in its From field is different from the mail address in the S/MIME signature mail.	Inform the sender that the mail addresses differ, and ask the sender to send the e-mail again.
027-715	The received S/MIME certificate has not been registered on the device, or has not been set for use on the device.	Import the sender's S/MIME certificate to the device, or change settings to use the S/MIME certificate on the device if the S/MIME certificate has already been registered.
027-716	The received S/MIME certificate has been discarded because the certificate was unreliable.	Ask the sender to send the e-mail with a reliable S/MIME certificate attached.
027-717	Unable to obtain SMTP server address for e-mail transmissions from the DNS server.	Check whether the DNS server is set correctly.
027-720	Unable to find the server of an application interface destination.	Confirm the DNS server address. Or, check whether the computer on which the application (ApeosWare Management Suite) is installed has been registered on the DNS server.
027-721	An application interface destination does not exist.	Check whether the application linked (ApeosWare Management Suite) is operating correctly.
027-722	The jobs timed out during connection with an application interface destination.	Try processing the job flow again.
027-723	Authentication at the application interface destination (ApeosWare Management Suite) failed.	Confirm the user name and password that is used when creating a job flow.
027-724	An application interface destination (ApeosWare Management Suite) could not be accessed.	Check whether ApeosWare Management Suite is operating correctly. If it is operating correctly, confirm the log.
027-725	A job operation failed using an application interface.	Check whether the application linked (ApeosWare Management Suite) is operating correctly. If it is operating correctly, confirm the log. If it is not operating, confirm the network environment.
027-726	The status of the application interface destination (ApeosWare Management Suite) is unknown.	Check whether ApeosWare Management Suite is operating correctly. If it is operating correctly, confirm the log.
027-727	A parameter is illegal during an application interface.	Try processing the job flow again.
027-728	The number of files that are to be sent to external services exceeded the maximum number.	Reduce the number of files, and send them again.

Error Code	Cause	Remedy
027-730	The number of the document pages attached to the SMTP mail exceeds the maximum number of pages allowed for the Split Send feature.	Increase the number of pages allowed for the Split Send feature, or reduce the number of the document pages.
027-750	Attempted to execute a fax, a print, an Internet fax or an IP Fax(SIP) transmission to the scanned document.	The Fax, Print, Internet Fax features or IP Fax(SIP) are unavailable for scanned documents. Set the job flow correctly.
027-751	An error occurred during job flow processing.	Confirm the settings of the job flow.
027-752	A mandatory entry field is blank in the job flow.	Take one of the following measures: <ul style="list-style-type: none"> ● Do not link folders to job flows that have mandatory entry fields. ● Set the default values to the mandatory fields of the job flow.
027-753	1. Attempted to execute the service while the port necessary for the job flow is either deactivated or disabled. 2. Attempted to execute a job flow to send e-mail using the Encryption or Digital Signature feature while S/MIME communication is disabled.	For 1, have your system administrator confirm the port status. For 2, enable S/MIME communication, or modify the job flow so that e-mail is sent by not using the Encryption or Digital Signature feature.
027-754	[DocuWorks Signature] or [PDF Signature] is set inconsistency in the job flow.	Check the DocuWorks and PDF signatures for both the system data settings (device's current settings) and the executed job flow settings. If these settings differ, coordinate them.
027-757	Probable causes are as follows: 1. An error occurred while connecting the server. 2. The reliable certificate has not been registered on the device. 3. The server addresses of the SSL server and the destination server are not same. 4. The device tries to communicate with the server using the encryption method which is not supported on the device. 5. The SSL client certificate has not been registered on the device. 6. The server certificate has been expired or will be expired soon.	For 1), check connection between the device and the server, or the device and the DNS server using ping or trace route. For 2), import the CA certificate and intermediate certificate reliable to the SSL server to the device. For 3), check whether or not the device communicates via the SSL proxy server which enables you to confirm the SSL communication. When the device uses the server, set the device not to use the SSL proxy server. For 4), check the encryption method supported on the device. Set the available encryption method to the SSL server setting. For 5), import the SSL client certificate and configure the setting to use the certificate. For 6), check the date and time registered on the device is precise. If they are not, adjust the gap.

Error Code	Cause	Remedy
027-758	The remote authentication is tried when [Login Name] and [Password] are not correctly set in [LDAP Server/Directory Service Settings]. As the result, the LDAP server sent back RFC2251 Result Message No "49" (invalid credentials).	A security error occurred. Make sure [Login Name] and [Password] are correctly set in [LDAP Server/Directory Service Settings]. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-759	The connection to the LDAP server referred by the LDAP server specified in [LDAP Server/Directory Service Settings] is failed.	Make sure the network settings of the device are correctly set. If the same message is displayed again, consult the network administrator and check the connection from the device to the server.
027-760	An invalid parameter is specified by XJT command.	Confirm the specified parameter.
027-761	An on-demand print job was sent to the device using the Web Applications feature, but the time interval from receiving the print job until starting the print processing exceeded the time limit specified on the device.	When multiple documents are to be printed, reduce the number of documents, and then execute the operation again. If the error still is not resolved, enter the System Administration mode, and then select [Device] > [System Settings] > [System Clock / Timers] > [Print-On-Demand Duration], and specify a larger value or "0". When on-demand printing is executed using the Web Application feature, the print processing time is limited. Consequently if many documents are to be printed or if print processing takes time, a timeout may occur before all the data are received. To resolve this problem, change the time limit value according to the document volume and type. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-762	An on-demand print job is sent to the device using the Web Applications feature, however, the specified job ticket is invalid because of one of the following causes: <ul style="list-style-type: none"> • Abnormal change to the job ticket because of the device software failure • Abnormal change to the job ticket because of a bug on the sender's remote server • Abnormal change to the job ticket because of network trouble • Intentional alteration to the job ticket 	Execute the print job again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-763	The device failed to verify the user information against the remote accounting server.	Take one of the following measures: <ul style="list-style-type: none"> • Check whether the remote accounting server is operating properly. • Check whether there is no network failure. • Connect the network cable securely. • Confirm the settings on the device.
027-764	An error occurred in the communication with the Client Scan client, or the client canceled the job.	Check the network communication with the Client Scan client by checking the following. <ul style="list-style-type: none"> • Check that the amount of space of the Client Scan client is enough. • Check the connection of the network cable.

Error Code	Cause	Remedy
027-765	DNS name resolution failed.	<ul style="list-style-type: none"> • Check if the destination WebDAV server is registered in the DNS server. • Check the connection to the DNS server. • Check the setting of the DNS server address.
027-766	Proxy server name resolution failed.	<ul style="list-style-type: none"> • Check if the Proxy server is registered in the DNS server. • Check the connection to the DNS server. • Check the setting of the DNS server address.
027-767	SSL/TSL connection failed.	<ul style="list-style-type: none"> • Check if the destination WebDAV server is accessible from a computer. • Check the SSL settings in the destination WebDAV server. • Check the name of the destination WebDAV server. • Check the path to the destination in the WebDAV server.
027-768	Certificate validation error	<ul style="list-style-type: none"> • Check if the destination WebDAV server is accessible from a computer. • Check if the SSL server certificate for the destination WebDAV server is registered in the device. • Check if the SSL server certificate for the destination WebDAV server is not expired, or is not in the certificate revocation list. Check the time setting in the device. Check the certificate path for the SSL server certificate, and import the CA certificate. • If a certificate is not registered in the destination WebDAV server, disable certificate validation.
027-769	WebDAV server connection error	<ul style="list-style-type: none"> • Check the network cable connection. • Check if the destination WebDAV server is accessible from a computer. • Check the network interface.
027-772	An error occurred during communication with the SMTP server.	Use ASCII characters to modify the host name that has been specified under [Device] > [Connectivity & Network Setup] > [Device's Email Address / Host Name]. If the error still is not resolved, confirm with your network administrator whether the SMTP server supports the HELO command.
027-773	An error occurred during communication with the SMTP server.	Wait for a while, and then execute the operation again.
027-774	The specified e-mail address contains unsupported characters.	Specify the e-mail address using only ASCII characters.
027-775	Too many destination addresses have been specified.	Reduce the number of destination addresses. If the error still is not resolved, confirm with your network administrator whether the SMTP server supports the EHLO command.
027-776	An error occurred during communication with the SMTP server.	Use ASCII characters to modify the host name that has been specified under [Device] > [Connectivity & Network Setup] > [Device's Email Address / Host Name]. If the error still is not resolved, confirm with your network administrator whether the SMTP server supports the EHLO command.
027-777	The destination SMTP server does not support SMTP-AUTH.	Set [Email Send Authentication] to [Off] under [Device] > [Connectivity & Network Setup] > [Outgoing / Incoming Email Settings] > [SMTP Server Settings].
027-778	The destination SMTP server does not support the SMTP-AUTH system set on the device.	Confirm the authentication type supported by the SMTP server with your network administrator. The device supports the following authentication types: AUTH GSSAPI (only for Kerberos), AUTH NTLMv2, AUTH NTLMv1, AUTH PLAIN, AUTH LOGIN, AUTH CRAM-MD5.
027-779	Failed to authenticate the SMTP server.	Confirm the login name and password set to SMTP-AUTH.
027-780	Network interface error.	Check the network interface.
027-781	The data exceeded the available capacity.	Split the scan data.
027-782	Maximum redirects have been reached.	Check the re-direct setting in the WebDAV server to see if a re-direct loop occurs.
027-783	Authorization failed.	<ul style="list-style-type: none"> • Check if the destination WebDAV server is accessible from a computer. • Check the login user name and password. • Check the name of the destination WebDAV server. • Check the path to the destination in the WebDAV server.

Error Code	Cause	Remedy
027-784	Authorization failed.	Check the user name and password for the proxy server set in the device.
027-785	WebDAV server connection timeout.	Wait for a while and try the same operation again. Consult your network administrator if this failure is repeated.
027-786	WebDAV server connection timeout.	Wait for a while and try the same operation again. Consult your network administrator if this failure is repeated.
027-787	The same file name already exists.	Select an option other than [Do Not Save] for the file name duplication setting.
027-788	Request failed.	<ul style="list-style-type: none"> • Check if the specified drive and directory in the destination WebDAV server is accessible. • Try the same operation. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-789	Access forbidden	<ul style="list-style-type: none"> • Share the destination file and folder to permit reading and writing. • Check the path to the destination.
027-790	File not found	Check if the specified directory exists in the destination WebDAV server.
027-791	The method specified in the request is not allowed.	<ul style="list-style-type: none"> • Check if the destination is a WebDAV server. • Share the destination file and folder to permit reading and writing. • Check the path to the destination.
027-792	Invalid file path	Check the path to the destination.
027-793	The request failed.	<ul style="list-style-type: none"> • Check if the destination WebDAV server is accessible from a computer. • Try the same operation. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
027-794	An internal error occurred.	<ul style="list-style-type: none"> • Check the WebDAV server is working correctly. • Check if the destination WebDAV server is accessible from a computer.
027-795	Unknown method	<ul style="list-style-type: none"> • Check if the destination is a WebDAV server. • Share the destination file and folder to permit reading and writing.
027-796	The received e-mail was discarded because no documents were attached to it. (The device is set to print attached documents only.)	To print the mail body or header information also, change settings in the [Properties] screen of CentreWare Internet Services.
027-797	The output destination of the received e-mail is invalid.	Specify a correct output destination, and send the e-mail again.
027-798	The specified document did not exist.	Check the job flow setting.
027-799	The destination server does not have sufficient storage space.	Make sure that there is available space in the server.
029-700	The request failed.	<ul style="list-style-type: none"> • Check the WebDAV server is working correctly. • Check if the destination WebDAV server is accessible from a computer.
029-701	An invalid response was received.	<ul style="list-style-type: none"> • Check if the destination WebDAV server is accessible from a computer. • Check the server settings. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-702	An unexpected error occurred.	Try the same operation. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
029-703	An error occurred in the communication with the Client Scan client, or the client canceled the job.	<p>Check the network communication with the Client Scan client by checking the following.</p> <ul style="list-style-type: none"> ● Check that the amount of space of the Client Scan client is enough. ● Check the connection of the network cable.
029-704	Wi-Fi error. The format of the proxy auto-config (PAC) file is invalid.	<p>Ask your network administrator to see if the format is available for JavaScript, and if the file size is 64 KB or less.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
029-705	Wi-Fi error. A timeout error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> ● LAN cable connection ● Default gateway configuration ● Subnet mask configuration ● DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
029-706	Wi-Fi error. A connection error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> ● LAN cable connection ● Default gateway configuration ● Subnet mask configuration ● DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
029-707	Wi-Fi error. An error occurred when the device obtains a proxy auto-config (PAC) file. The file was not found.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Enter URL to Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the file location setting is correct, check on the HTTP server to see if the PAC file exists.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
029-708	Wi-Fi error. The URL of the proxy auto-config (PAC) file is invalid.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Enter URL to Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
029-709	Wi-Fi error. A timeout error occurred when the device obtains the URL of a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration <p>If the failure persists, the network or the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-710	Wi-Fi error. An error occurred when the device obtains a proxy auto-config (PAC) file. The file was not found.	<p>Check with your network administrator to see if the URL of the PAC file is registered in the DHCP server.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-711	Ethernet 1 error. The proxy auto-config (PAC) file is invalid.	<p>Ask your network administrator to see if the format is appropriate for JavaScript, and if the file size is 64 KB or less.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-712	Ethernet 1 error. A timeout error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration • DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-713	Ethernet 1 error. A connection error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration • DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-714	Ethernet 1 error. An error occurred when the device obtains a proxy auto-config (PAC) file.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Enter URL to Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the file location setting is correct, check on the HTTP server to see if the PAC file exists.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
029-715	Ethernet 1 error. The URL of the proxy auto-config (PAC) file is invalid.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Enter URL to Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-716	Ethernet 1 error. A timeout error occurred when the device obtains the URL of a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration <p>If the failure persists, the network or the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-717	Ethernet 1 error. An error occurred when the device obtains the URL of a proxy auto-config (PAC) file. The file was not found.	<p>The PAC file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-730	Access denied to the Folder via the route of the specified network interface. The action cannot be performed.	<p>Ensure that the Folder where you are accessing is correct. You need to specify the Folder that allows the route you are using.</p>
029-731	An error occurred in the secondary Ethernet. The proxy auto-config (PAC) file is invalid.	<p>Ask your network administrator to see if the format is available for JavaScript, and if the file size is 64 KB or less.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-732	An error occurred in the secondary Ethernet. A timeout error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration • DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
029-733	An error occurred in the secondary Ethernet. A connection error occurred when the device obtains a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration • DNS server address configuration <p>If the failure persists, the network or the HTTP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-734	An error occurred in the secondary Ethernet. An error occurred when the device obtains a proxy auto-config (PAC) file. The file was not found.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Use Automatic Proxy Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the file location setting is correct, check on the HTTP server to see if the PAC file exists.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-735	An error occurred in the secondary Ethernet. The URL of a proxy auto-config (PAC) file is invalid.	<p>When [Proxy Server Setup] in [Proxy Server Settings] is set to [Enter URL to Configuration Script], check the file location setting. When [Proxy Server Setup] in [Proxy Server Settings] is set to [Automatic], the file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
029-736	An error occurred in the secondary Ethernet. A timeout error occurred when the device obtains the URL of a proxy auto-config (PAC) file.	<p>Check and correct the following:</p> <ul style="list-style-type: none"> • LAN cable connection • Default gateway configuration • Subnet mask configuration <p>If the failure persists, the network or the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
029-737	An error occurred in the secondary Ethernet. An error occurred when the device obtains the URL of a proxy auto-config (PAC) file. The file was not found.	<p>The PAC file location setting on the DHCP server may have a problem. Consult your network administrator.</p> <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-310	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-312	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-313	A communication error occurred between the device and the fax controller.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-314	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-315	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-316	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-317	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-318	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-319	An error occurred.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
033-331	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-332	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-333	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-334	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-335	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-336	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-338	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-339	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-340	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-341	An unsupported device is connected instead of Fax Kit 3.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-500	An error occurred during fax transmission.	Confirm the recipient, and then execute the operation again. If receiving, ask the sender to send again.
033-501	An error occurred during fax transmission.	Confirm the recipient, and then execute the operation again. If receiving, ask the sender to send again.
033-502	A response is not received for the fax.	Confirm the recipient, and then execute the operation again. Also, confirm the recipient's device (memory is full, device is being maintained, or other conditions), and execute the operation again.

Error Code	Cause	Remedy
033-503	An error occurred during fax transmission.	Execute the operation again.
033-504	An error occurred during fax transmission.	Execute the operation again.
033-505	An error occurred during fax transmission.	Confirm the recipient, and then execute the operation again. If receiving, ask the sender to send again.
033-506	Communication was terminated at the recipient's device.	The job may have been canceled at the recipient. If the job was not canceled, check whether the other device has a problem, and execute the operation again.
033-507	The recipient's device cannot receive.	Confirm the recipient's device (memory is full, device is being maintained, or other conditions), and execute the operation again.
033-508	No spooling documents exist at the other device.	Ask the other party to prepare polling documents, and execute the operation again.
033-509	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, confirm the condition of the other device.
033-510	An error occurred during fax transmission.	Confirm the condition of the line and the other device, and execute the operation again.
033-511	An error occurred during fax transmission.	Confirm the following conditions: <ul style="list-style-type: none"> • Whether a polling document exists at the other device • Whether a document is jammed at the other device • Whether the passwords match
033-512	The other party cannot execute Relay Broadcast.	Confirm whether the other party can execute Relay Broadcast.
033-513	The other device does not have the Folder feature.	Confirm whether the other device has the Folder feature.
033-514	An error occurred during fax transmission.	Ask the sender to send again.
033-516	An error occurred during fax transmission.	Confirm the recipient, and then execute the operation again. If receiving, ask the sender to send again.
033-517	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, confirm the condition of the other device.
033-518	The other device cannot correspond to reception of SUB.	Check whether the other device can correspond to reception of SUB, and execute the operation again.
033-519	The other device cannot correspond to reception of SEP.	Check whether the other device can correspond to reception of SEP, and execute the operation again.
033-520	The other device cannot correspond to reception of PWD/SID.	Check whether the other device can correspond to reception of PWD/SID, and execute the operation again.
033-521	An error occurred during fax transmission.	Confirm the condition of the device (memory is full, paper has run out, or other conditions), and execute the operation again.
033-522	An error occurred during fax transmission.	Ask the sender to execute the operation again.
033-523	The line (Channel 1) is not connected correctly.	Confirm the connection of the line (Channel 1) and connect it correctly, and then execute the operation again. When the device is connected to other device such as a home gateway and a terminal adapter, confirm whether the device works properly.
033-524	The line (Channel 2) is not connected correctly.	Confirm the connection of the line (Channel 2) and connect it correctly, and then execute the operation again. When the device is connected to other device such as a home gateway and a terminal adapter, confirm whether the device works properly.
033-525	The line (Channel 3) is not connected correctly.	Confirm the connection of the line (Channel 3) and connect it correctly, and then execute the operation again. When the device is connected to other device such as a home gateway and a terminal adapter, confirm whether the device works properly.
033-526	An error occurred during fax transmission.	Confirm the model of the sender's device, and then execute the operation again. If receiving, ask the sender to send again.

Error Code	Cause	Remedy
033-527	An error occurred during fax transmission.	Confirm the other device has a problem, and then execute the operation again.
033-528	An error occurred during fax transmission.	Ask the sender to send again.
033-529	An error occurred during fax transmission.	Confirm the other device has a problem, and then execute the operation again.
033-530	Received a procedure disabled signal.	Confirm the procedure for the DTMF method, and then execute the operation again.
033-531	Received a command rejection signal.	Confirm the condition of the other device (memory is full, paper has run out, or other conditions), and execute the operation again.
033-532	An error occurred during fax transmission.	Execute the operation again. If receiving, ask the sender to send again.
033-533	An error occurred during fax transmission.	Execute the operation again. If receiving, ask the sender to send again.
033-534	The other device does not offer a feature to print the number of document sets sent.	Do not specify multiple sets.
033-535	An error occurred during fax transmission.	Confirm information such as the recipient and folder information, and execute the operation again.
033-536	An error occurred during fax transmission.	Execute the operation again.
033-537	An error occurred during fax transmission.	Execute the operation again.
033-538	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-539	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-540	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-541	The recipient is not specified.	Specify the recipient correctly.
033-542	A line was specified that is not connected.	Specify a connected line.
033-543	The recipient (fax number) is incorrect.	Enter a correct fax number, and execute the operation again.
033-544	The recipient's line is busy.	Wait for a while, and then execute the operation again.
033-545	There was no response from the fax recipient.	Confirm that you specified the correct number, and execute the operation again. If the same message is displayed again, the recipient may not support fax, or the recipient device may be powered off. Ask the recipient for details.
033-546	A dial tone was not detected.	Check whether the line is connected correctly.
033-547	Communication was terminated by a cause such as selecting [Stop].	No measure is required.
033-548	Cannot transmit manually because a line is unavailable.	Establish communication such as by telephone, and execute the operation again.
033-549	Cannot use the Fax service because of causes such as memory is insufficient.	Wait for a while, and execute the operation again.

Error Code	Cause	Remedy
033-550	Cannot execute another job because fax communication is in progress.	Wait until the job being communicated completes, and then execute the operation again.
033-551	You attempted to change a job immediately before fax or telephone communication completed.	Wait for a while, and execute the operation again.
033-552	The total quantity of error lines detected with G3 exceeded the set value.	Confirm the model of the other device, and execute the operation again. If receiving, ask the sender to send again.
033-553	This device does not have confidential or relay function. The F-code sent from the other device contains an instruction for a function not supported by the device.	If necessary, check whether the sender entered an invalid F-code.
033-554	The password was omitted or did not match in fax communication.	No measure is required.
033-555	The password received from the other device did not match the password for receiving faxes on the device.	Check whether the sender specified an incorrect device password.
033-556	The password sent to the other device did not match the password for receiving faxes on the other device.	If necessary, check whether the correct device password has been instructed to the other device.
033-557	The number of services or of recipients exceeds the maximum limit.	Wait until the number of jobs awaiting transmission decreases, or reduce the number of recipients, and then send again.
033-558	The remote ID of the sender's station is registered in the black list of the local station.	To receive a fax from the sender's device, delete the remote ID of the sender's station from the black list.
033-559	The device is set to reject faxes without a remote ID, and a remote ID was not sent from the other device.	Ask the sender to set a remote ID. If necessary, set the device to receive even when a remote ID is not sent.
033-560	An error occurred during remote maintenance work.	This is an error occurring during remote maintenance work by Fuji Xerox. No measure is required.
033-561	An error occurred during remote maintenance work.	This is an error occurring during remote maintenance work by Fuji Xerox. No measure is required.
033-562	An error occurred during remote maintenance work.	This is an error occurring during remote maintenance work by Fuji Xerox. No measure is required.
033-563	Paper that can print faxed documents is not loaded in a tray.	Take one of the following measures: <ul style="list-style-type: none"> ● Specify the paper size. ● Confirm whether the paper tray is set correctly.
033-564	The device was turned off during communication.	Wait for a while, confirm the fax service settings and the fax number, and then send again if sending. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-565	Cannot send because too many recipients are specified.	Wait until the number of jobs awaiting transmission decreases, or reduce the number of recipients, and then send again.

Error Code	Cause	Remedy
033-566	Cannot send because the recipient (fax number) is not specified.	Correctly specify the recipient's fax number.
033-567	The recipient (fax number) is incorrect.	Correctly enter the recipient's fax number, and execute the operation again.
033-568	An error occurred during fax transmission.	Execute the operation again. If receiving, ask the sender to send again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-569	Paper in the tray is not loaded in the direction that the received fax data can be printed.	Load paper in Tray 5 according to the direction displayed on the screen.
033-570	The device was turned off during communication.	Wait for a while, confirm the Fax service settings and the fax number, and then send again if sending. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-571	The Fax service is not available from a reason such as insufficient memory.	Cancel the fax data in the queue, or wait for a while, and execute the operation again.
033-572	The data received is not printed.	No measure is required. The data will be printed after a while.
033-573	Attempted to send an IP fax (SIP) to the recipient (domain) that transmissions are not permitted.	Take one of the following measures: <ul style="list-style-type: none"> • Confirm the recipient and re-specify a recipient. • Check the setting for Block Domains and re-specify a recipient.
033-574	An unavailable line is specified.	Specify an available line.
033-575	An error occurred during fax transmission.	Execute the operation again.
033-576	The recipient (fax number) is incorrect.	Enter a correct fax number, and execute the operation again.
033-577	An error occurred during fax transmission.	Execute the operation again.
033-578	An error occurred during fax receiving.	Confirm the status of the line and the recipient device, and then ask the sender to send again.
033-580	No VoIP gateway is registered corresponding to the fax number entered.	Specify the VoIP gateway address corresponding to the fax number entered.
033-581	Unable to connect to the SIP server because of an authentication error.	Confirm the settings of login user name, login password, and SIP server under [SIP Settings] > [SIP Proxy Server Setup].
033-582	An error occurred during IP fax (SIP) transmission.	Check whether or not the recipient's device supports IP fax (SIP). If it is IP fax-enabled device, confirm the settings on the SIP server.
033-583	An error occurred during IP fax (SIP) transmission.	Wait for a while, and execute the operation again.
033-584	An error occurred during IP fax (SIP) transmission.	Confirm the following conditions: <ul style="list-style-type: none"> • Whether the address or fax number entered is correct • Whether the network cable is connected • Whether the SIP server is enabled • Whether the network cable between the device and the SIP server connected • Whether the network cable between the device and the recipient connected • Whether the status of the SIP server and the recipient is available for communications

Error Code	Cause	Remedy
033-585	An error occurred during IP fax (SIP) transmission.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-586	An error occurred during IP fax (SIP) transmission.	Wait for a while, and execute the operation again. And confirm the following conditions: <ul style="list-style-type: none"> • Whether an IP address can be obtained • Whether the device can register to the registrar server
033-587	An error occurred during IP fax (SIP) transmission.	Wait for a while, and execute the operation again. And confirm the following conditions: <ul style="list-style-type: none"> • Whether the network cable is connected • Whether the recipient device is on
033-588	An error occurred during IP fax (SIP) transmission.	Execute the operation again. If another job is being processed, execute the operation again.
033-589	An error occurred during IP fax (SIP) transmission.	Check whether or not the recipient's device supports IP fax (SIP). If it is IP fax-enabled device, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-590	An error occurred during IP fax (SIP) transmission.	Confirm the following conditions: <ul style="list-style-type: none"> • Whether the network cable is connected • Whether the recipient device is on
033-591	An error occurred during IP fax (SIP) transmission.	Execute the operation again after another processing job finishes.
033-592	An error occurred during IP fax (SIP) transmission.	Confirm the following conditions: <ul style="list-style-type: none"> • Whether the network cable is connected • Whether the recipient device is on
033-593	An IP fax (SIP) was cancelled at the sender.	Ask the sender to send again.
033-700	The connection is time out when a fax is send or the device receives a fax from a remote device.	In sending a fax, execute the operation again. In receiving a fax, the remote device may cancel sending. Check the situation of the remote device.
033-701	The connection is time out. The possible causes are as follows. <ul style="list-style-type: none"> • The recipient is during a call. • The phone number is wrong. • The recipient is not a fax device. • The line is not correctly connected. 	Confirm the following: <ul style="list-style-type: none"> • The recipient is not during a call. • The phone number is correct. • The recipient is a fax device. • The line is correctly connected. When there is no problem, retry the operation.
033-702	The specified fax number exceeded the maximum number of digits.	Dial the number again, and try the same operation. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
033-703	Unsupported fax job	Try the same operation without using the fax features you specified.
033-704	A remote device failed to access the Folder or the Polling Folder.	Check the Polling / Storage for Remote Devices setting on the device. If it is enabled, try the same operation on the remote device as needed.
033-710	The document to be sent by polling was deleted.	Store the document again.

Error Code	Cause	Remedy
033-711	The specified page does not exist, or has a problem.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-712	Unable to process because of insufficient memory.	Delete unnecessary data.
033-713	An error occurred during fax transmission.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-716	The folder specified from the sender's device does not exist.	Register the folder.
033-717	The folder passcode specified from the sender's device is incorrect. Or, the device passcode for reception is incorrect.	Inform the correct information to the sender's device.
033-718	Fax or polling documents do not exist in the folder specified from the sender's device.	Store fax or polling documents into the folder as necessary.
033-719	The document may be deleted by turning the device off and then on.	Retry sending.
033-721	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-724	The reception was interrupted because the image volume exceeded the upper limit.	Install the Extension System Memory to increase the maximum volume of image data.
033-725	The hard disk is full.	Delete unnecessary data from the hard disk to free up disk space.
033-726	The received document was printed with 1 sided printing, because 2 sided printing is not available for mixed sized documents.	No measure is required.
033-728	The auto print formatting of the received fax document was interrupted by a manual print operation.	No measure is required. The device will automatically start the auto print job after manual printing completes.
033-731	The printing of the received fax document was interrupted.	The auto print processing of the received fax document was interrupted by a manual print operation. No measure is required.
033-732	An error occurred while connecting to the EP system.	This is an error occurring during maintenance work by Fuji Xerox. No measure is required.
033-733	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
033-734	Because a report job was instructed while preparing to print a received fax, the printing of the received fax is temporarily suspended.	No measure is required.
033-735	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-736	The forwarding job was interrupted because the data volume exceeded the upper limit.	No measure is required.
033-737	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-738	Received abnormal JBIG data.	No measure is required.
033-740	The printing of the received fax document was interrupted.	No measure is required.
033-741	An error occurred during fax transmission.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-742	An error occurred during fax transmission. This error may occur if the remaining capacity of the device's memory is 10 % or less and Manual Send is used.	If this error was caused when using Manual Send, connect the line after storing the document, and then send. If the error still is not resolved, delete unnecessary data from the hard disk to free up disk space, and execute the operation again. If the error persists, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-743	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-744	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-745	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-746	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-747	The job is temporarily suspended.	No measure is required.

Error Code	Cause	Remedy
033-748	The device will automatically recover and print the document.	No measure is required.
033-749	The device will automatically recover and print the document.	No measure is required.
033-750	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
033-751	An activity report output occurred during the printer lockout duration. Outputting the activity report was suspended because the device was in the Sleep mode.	No measure is required because the device will output the report after exiting the Sleep mode.
034-550	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Try again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
035-550	An error occurred while writing data to FaxG3-ROM.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
036-550	An error occurred while writing data to FaxG4-ROM.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-310	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-333	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-334	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-335	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-340	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
041-341	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-388	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-391	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-500	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
041-501	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
042-325	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
042-330	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
043-342	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
043-343	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
043-344	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
044-312	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
044-313	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
044-329	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-310	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-311	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-382	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-396	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-398	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
045-399	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
047-213	Detected the installation of a finisher of a different type than expected.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
047-216	An error occurred while detecting the finisher.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
047-320	An error occurred.	<p>Follow these steps to reboot the device:</p> <ol style="list-style-type: none"> 1. Make sure that the device has completed all copy or print jobs, and then press the Power button. 2. Select [Reboot]. <p>When using Finisher A2, remove paper from the finisher tray first, and then reboot the device.</p> <p>If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
048-500	An error occurred during writing to the ROM of the interface module.	<p>Turn the device off and then on, and execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
049-500	An error occurred during writing to ROM of the High Capacity Stacker.	<p>Turn the device off and then on, and execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-310	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-311	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-312	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-313	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-314	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-315	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
057-316	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
057-317	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-310	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-311	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-318	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-319	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-320	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-321	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
058-376	An error occurred in the device.	switch off and unplug the product promptly, then contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
059-326	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
059-372	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
059-383	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
060-396	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
060-397	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
060-398	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
060-399	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-362	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-363	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-364	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-365	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-366	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-367	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-368	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
061-369	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-370	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-371	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-372	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-373	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
061-400	Condensation prediction notification was detected.	Follow the instruction displayed on the control panel screen and set the Warmer Mode.
062-277	A communication error occurred between the document scanning unit and the document feeder.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
062-311	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
062-345	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
062-360	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
062-362	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
062-371	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
062-380	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers. Important <ul style="list-style-type: none"> • If condensation has occurred in the device, the message may be also displayed. Wait for a while, and then switch on the device power again.
062-386	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
062-389	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
062-393	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
062-396	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
062-500	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
062-790	Copying of the scanned document is prohibited.	Understand the document types that are not prohibited to be copied.
063-500	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
071-210	Tray 1 malfunction.	Confirm the paper loading condition for the Tray, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers. You can use a tray other than Tray 1.
071-212	Tray 1 malfunction	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers. You can use a tray other than Tray 1.
071-452	Tray 1 is open.	Close Tray 1.
071-461	Tray 1 is not working properly.	Ensure that Tray 1 is inserted securely into the slot.

Error Code	Cause	Remedy
072-210	Tray 2 malfunction.	<p>Confirm the paper loading condition for the Tray 2, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 2.
072-212	Tray 2 malfunctioned	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 2.
072-452	Tray 2 is open.	Close Tray 2.
072-461	Tray 2 is not working properly.	Ensure that Tray 2 is inserted securely into the slot.
073-210	Tray 3 malfunction.	<p>Confirm the paper loading condition for the Tray, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 3.
073-212	Tray 3 malfunction	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 3.
073-452	Tray 3 is open.	Close Tray 3.
073-461	Tray 3 is not working properly.	Ensure that Tray 3 is inserted securely into the slot.
074-210	Tray 4 malfunction.	<p>Confirm the paper loading condition for the Tray, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 4.
074-212	Tray 4 malfunction	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use a tray other than Tray 4.
074-452	Tray 4 is open.	Close Tray 4.
074-461	Tray 4 is not working properly.	Ensure that Tray 4 is inserted securely into the slot.
077-211	Detected the installation of a tray of a different type than expected.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
077-212	Detected the installation of a tray of a different type than expected.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
077-214	Detected the installation of a tray of a different type than expected.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
077-215	Detected the installation of a tray of a different type than expected.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
077-314	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
078-500	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
081-799	[Fax Transfer from Address Book] is set to [On], but the fax number of the forwarding destination is not registered in the Address Book.	Register the fax number of the forwarding destination in the Address Book, or set [Fax Transfer from Address Book] to [Off].
091-328	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
091-329	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
091-330	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
091-331	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
091-407	An error occurred in the drum cartridge [R1].	Pull out the drum cartridge [R1], and then insert the cartridge again.
091-417	An error occurred in the drum cartridge [R4].	Pull out the drum cartridge [R4], and then insert the cartridge again.
091-427	An error occurred in the drum cartridge [R3].	Pull out the drum cartridge [R3], and then insert the cartridge again.
091-437	An error occurred in the drum cartridge [R2].	Pull out the drum cartridge [R2], and then insert the cartridge again.

Error Code	Cause	Remedy
091-448	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
091-449	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
091-450	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
092-312	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-313	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-314	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-315	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-329	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-330	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-331	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
092-332	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
093-335	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
093-336	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
093-337	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
093-338	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
093-401	The toner cartridge [Y] (yellow) is not installed correctly or not installed.	Pull out the toner cartridge [Y] (yellow), and then insert the cartridge again. Or, install the toner cartridge [Y] (yellow).
093-403	The toner cartridge [M] (magenta) is not installed correctly or not installed.	Pull out the toner cartridge [M] (magenta), and then insert the cartridge again. Or, install the toner cartridge [M] (magenta).
093-404	The toner cartridge [C] (cyan) is not installed correctly or not installed.	Pull out the toner cartridge [C] (cyan), and then insert the cartridge again. Or, install the toner cartridge [C] (cyan).
093-426	An error occurred in the toner cartridge [K] (black).	Pull out the toner cartridge [K] (black), and then insert the cartridge again.
093-427	An error occurred in the toner cartridge [Y] (yellow).	Pull out the toner cartridge [Y] (yellow), and then insert the cartridge again.
093-428	An error occurred in the toner cartridge [M] (magenta).	Pull out the toner cartridge [M] (magenta), and then insert the cartridge again.
093-429	An error occurred in the toner cartridge [C] (cyan).	Pull out the toner cartridge [C] (cyan), and then insert the cartridge again.
093-441	The toner cartridge [Y] (yellow) may be empty.	Pull out the toner cartridge [Y] (yellow), shake the cartridge up and down and left and right, and then insert the cartridge again.
093-442	The toner cartridge [M] (magenta) may be empty.	Pull out the toner cartridge [M] (magenta), shake the cartridge up and down and left and right, and then insert the cartridge again.
093-443	The toner cartridge [C] (cyan) may be empty.	Pull out the toner cartridge [C] (cyan), shake the cartridge up and down and left and right, and then insert the cartridge again.
093-457	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
093-458	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
093-459	An error occurred in the drum cartridge.	Follow the instruction displayed on the control panel screen and change the drum cartridge.
099-364	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
099-396	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
099-397	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
102-356	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
103-310	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
103-311	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
103-313	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
103-314	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
112-700	The finisher's hole punch waste container is full.	Empty the hole punch waste container.
116-210	An error occurred in the USB memory device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-211	An error occurred in the USB memory device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-212	An error occurred in the USB memory device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-220	Failed to enter the Download mode.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-312	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-313	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
116-314	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-315	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-317	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-319	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-321	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-322	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-323	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-324	An error occurred in the device.	If an error occurred while printing, switch off the device power, and then press and hold down the Home button + the Power button for 6 seconds to open the [SPECIAL BOOT MENU] screen. Select [HDD INITIALIZE MODE] on the screen, and then select [YES]. This deletes the print data that caused the error. If the error was caused by another reason, follow these steps to reboot the device: <ol style="list-style-type: none"> 1. Make sure that the device has completed all copy or print jobs, and then press the Power button. 2. Select [Reboot]. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
116-325	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
116-382	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-383	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-384	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-385	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-386	The fax cable is not connected correctly.	Connect the cable securely, and then switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-387	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-389	An error occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-391	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-392	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-393	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-394	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
116-395	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-396	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-399	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-701	Unable to use the 2 Sided Printing feature because of insufficient memory.	Increase memory, or install the hard disk on the models of which hard disk drive is an option. For information on installing the hard disk, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
116-702	A print job was processed using a substitute font.	Check the print data.
116-703	Probable causes are as follows: 1. An error occurred during PostScript* processing. 2. An error occurred because of insufficient memory. 3. An error occurred because of insufficient memory for PostScript processing. *: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	For 1, check the print data. For 2, increase memory. For 3, increase the value for [PostScript Memory].
116-704	An error occurred when reading data on the media.	Check whether the media is inserted correctly.
116-705	An error occurred when reading data on the media.	Use a computer to confirm the content recorded on the media.
116-706	An error occurred when reading data on the media.	Use a computer to confirm the content recorded on the media.
116-707	An error occurred when reading data on the media.	Use a computer to confirm the content recorded on the media.
116-708	An error occurred when reading data on the media.	Use a computer to confirm the content recorded on the media.
116-709	An error occurred when reading data on the media.	Use a computer to confirm the content recorded on the media.

Error Code	Cause	Remedy
116-710	<p>The correct document size could not be judged because the receive data exceeded the HP-GL/2* spool size.</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	Increase the size assigned to HP-GL/2 auto layout memory.
116-713	The data has been divided into a number of jobs because of insufficient disk space.	Delete unnecessary data from the hard disk to free up disk space.
116-714	An HP-GL/2 command error occurred.	Check the print data.
116-716	An error occurred when reading the data on the media.	On a computer, confirm the content recorded on the media.
116-717	An error occurred when reading the data on the media.	On a computer, confirm the content recorded on the media.
116-720	An error occurred during print processing because of insufficient memory.	Stop unnecessary ports or delete unnecessary data to free up disk space.
116-725	Failed to write the image log because the image log storage area on the device is insufficient.	<p>Execute the operation again. If this error still is not resolved, take one of the following measures:</p> <ul style="list-style-type: none"> ● Delete unnecessary image logs. ● Change the [Assurance Level] setting for image logs to [Low].
116-737	The user-defined data cannot be registered because memory for the user-defined data is insufficient.	Delete unnecessary data, or free up the space for the user-defined data memory.
116-738	The size and orientation of the form specified are not matched with the paper to be printed.	Match the size and orientation of the paper with the form specified, and print again.
116-739	The form or logo data cannot be registered because memory for the form and logo data or memory capacity for the hard disk is insufficient.	Delete unnecessary data, or free up the space for the form memory.
116-740	A numerical value operation error occurred because a value exceeding the value limit of the device was used in the print data.	Check the print data.

Error Code	Cause	Remedy
116-741	The form cannot be registered because the number of the form registration exceeds the maximum number allowed.	Delete unnecessary form. The maximum number allowed is 2048 for devices with a hard disk drive or 64 for devices with no hard disk drive.
116-742	The logo data cannot be registered because the number of the logo data registration exceeds the maximum number allowed.	Delete unnecessary logo data.
116-743	The logo data or form cannot be registered because the memory for the form and logo data is insufficient.	Increase memory.
116-745	ART IV command error occurred.	Confirm the print data.
116-746	The form specified is not registered.	Use the form registered, or register the form.
116-747	<p>The paper margin value is too large for the HP-GL/2* active coordinates area.</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	Decrease the paper margin value, and then execute the operation again.
116-748	<p>There is no plot data in the HP-GL/2* print data.</p> <p>*: An optional component is required for some models. For more information, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. 	Check the print data.
116-749	The job was cancelled because the specified font does not exist.	Install the font, or set the print driver to replace the font.
116-750	Banner sheet tray malfunction	Restore the tray to normal condition or change the Banner sheet tray.
116-751	The process has been canceled because the hard disk is full.	Delete stored data in the hard disk. If the error still is not resolved, split the file and send the job again.

Error Code	Cause	Remedy
116-752	The descriptions of the PDF or XPS printing job ticket have a problem.	Execute the operation again. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. Note <ul style="list-style-type: none"> ● XPS stands for XML Paper Specification.
116-771	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-772	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-773	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-774	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-775	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-776	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-777	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-778	The data was automatically modified because it included an invalid parameter.	The printed image may be incomplete. Confirm with the sender whether the image has a problem, or ask the sender to send the data again. When using the Internet Fax Forwarding feature, confirm its condition with the e-mail recipient.
116-780	There is a problem with the document attached to the received e-mail.	Check the attached document.
116-790	Probable causes are as follows: 1. If the operator cancelled printing a document that was received using the Store Fax - Local Folder or Store Internet Fax - Local Folder feature: The first set of the document is not stapled. 2. For causes other than 1 No set of the document is stapled.	For 1, manually staple the first set of the document. Or, do not cancel printing of a document that is received using the Store Fax - Local Folder or Store Internet Fax - Local Folder feature. For 2, check whether the staple position has been correctly specified, and try printing again.
117-310	An error occurred while scanning a document via WSD.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. Execute the same operation again. Note <ul style="list-style-type: none"> ● WSD stands for Web Services on Devices.
117-311	An error occurred in the device.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
117-332	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-333	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-343	Probable causes are follows. 1. When [Image Log Control] on Tools is invalid and [Enabled] is set for [Log Transfer] under [Transfer Image Log], [Transfer Per Job Basis] is set for [Logs to Transfer]. 2. When [Transfer Image Log] is invalid (the hard disk is not installed), [Log Transfer] is set to [Enabled].	For 1, set other than [Transfer Per Job Basis] for [Log to Transfer]. For 2, install the hard disk to the device, or set [Pause] for [Logs To Transfer].
117-345	The data is being set.	Wait until the process finishes without turning off the device.
117-347	The life of the component which cannot be replaced is expired. The device itself needs to be replaced.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-348	The unformatted SD card used in the other device is installed.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-350	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-355	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-357	TPM fail occurred.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-358	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
117-360	The value of the year in the Date & Time setting exceeded the available range.	Turn the device off and then on. Change the year setting to the correct value. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-362	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-363	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-364	The key information is illegal.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-365	Wi-Fi diagnostic error.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-367	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-373	Data conversion failed.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-375	Storage encryption failed.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-376	Storage encryption failed. Possible causes for this error could be: <ul style="list-style-type: none"> • An invalid key for storage encryption • Filesystem corruption • A damaged hard disk drive 	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
117-379	An error occurred.	Check if the network cable disconnected or the Syslog Server is not active. Ensure the connection between device and the Syslog Server. Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
117-380	An error occurred during the signature verification of the firmware.	<p>contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
117-381	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
118-310	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
118-311	An error occurred during software processing.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-310	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-311	An error occurred between the device and the connected equipment.	<p>Once IC Card Reader (optional) is connected to the device, the device automatically changes the [Password for Smart Card Login] setting to [On] under [Device] > [Authentication / Accounting] > [Authentication / Security Settings] > [Authentication] > [Passcode Policy]. Change the setting as required.</p>
121-312	An error occurred between the device and the connected equipment.	<p>Switch on the device power without connecting the device for EP system, and then set [Login Type] to any option other than [Login to Remote Accounts] under [Device] > [Authentication / Accounting] > [Authentication/Security Settings] > [Authentication].</p>
121-313	An error occurred between the device and the connected equipment.	<p>Switch on the device power without connecting the device for EP system, and then set [Login Type] to any option other than [Login to Remote Accounts] under [Device] > [Authentication / Accounting] > [Authentication/Security Settings] > [Authentication].</p>
121-314	An error occurred between the device and the connected equipment.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-316	An error occurred between the device and the connected equipment.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-317	An error occurred between the device and the connected equipment.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-318	An error occurred between the device and the connected equipment.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
121-319	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-322	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-323	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-324	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-325	The device detects unacceptable combination. The unacceptable combination are as follows: <ul style="list-style-type: none"> ● Both the USB IC card reader and the EP related equipment are used ● [Login to Local Accounts] is set to [Login Type] ● [Smart Card or Control Panel Login] is set to [When Smart Card Reader is Connected] 	Take one of the following measures: <ul style="list-style-type: none"> ● When both Smart Card and Control Panel Login are not used, the setting of [When Smart Card Reader is Connected] will be automatically changed to [Smart Card Login]. No measure is required. ● When only the USB IC card reader is connected to the device and both Smart Card and Control Panel Login are used, contact one of the following support desks according to the product you are using for inquiries. ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-326	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-327	The device does not support the connected product.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-328	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-329	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
121-330	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-331	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-332	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-333	An error occurred between the device and the connected equipment.	Confirm that the device is switched on, and then switch off the device power, make sure that the touch screen is blank, and switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-334	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-335	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-336	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-337	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-338	An error occurred between the device and the connected equipment.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
121-339	An error occurred between the device and the connected equipment.	Check the unit table for CoinKit. If an undefined item is included in the table, correct the table. Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
124-319	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-320	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-321	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-322	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-323	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-324	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-325	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-326	An error occurred in the device.	Follow the on-screen instruction to enter information.
124-327	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-328	The punch unit settings are required.	Follow the on-screen instruction to set the punch unit.
124-329	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-335	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
124-350	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-351	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-352	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-353	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-354	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-355	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-356	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-357	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-359	An error occurred in the device.	Wait until the device restarts.
124-360	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-361	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
124-376	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-380	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-381	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-382	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-383	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-390	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-391	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-392	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-393	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-700	Printed without trimming because the finishing size after specified trimming exceeded the range allowed for trimming.	Specify a finishing size allowable for trimming, and then try printing again.
124-701	The output destination was changed because of the malfunction of the specified output tray (Side Tray).	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use any output trays other than the defective output tray.

Error Code	Cause	Remedy
124-702	The output destination was changed because of the malfunction of the specified output tray (Finisher Tray).	<p>contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers. You can use any output trays other than the defective output tray.
124-705	The punch setting was cancelled.	Confirm the punch position, and then execute the operation again.
124-706	The folding setting was cancelled.	Confirm the folding setting, and then execute the operation again.
124-708	<p>The output destination has been changed to an unexpected tray. The probable causes are as follows:</p> <ol style="list-style-type: none"> 1. Paper of a different size from the specified is loaded for 2 sided copying. 2. The Punching feature of the Finisher has malfunctioned. 	<p>For 1, check whether the specified size paper is loaded in the tray. For 2, confirm whether the fault code 012-231, 012-232, 012-233, or 012-234 is displayed on the touch screen, and contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-709	The document exceeded the maximum number of pages that can be stapled.	Reduce the number of pages, or cancel the stapling setting, then try printing again.
124-710	The device cannot output to the output destination specified. A paper size or a paper type that cannot be output is specified or the output destination fails.	<p>No measure is required. The device automatically selects the available output destination. If the paper is not still output from the specified output destination even after the correct paper size and type is selected, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
124-714	Unable to fold due to unknown error.	Print without folding.
124-717	The print speed is slow.	Wait the job to finish.
125-311	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
127-310	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
127-314	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.
127-315	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> ● Contact your local Fuji Xerox representative. ● Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
127-353	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
127-398	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If same message is displayed again, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
127-399	An error occurred in the device.	Reboot the device. If the same message is displayed again, switch off the device power, and then press and hold down the Home button + the Power button for 6 seconds to open the [SPECIAL BOOT MENU] screen. Select [HDD INITIALIZE MODE] on the screen, and then select [YES]. This deletes the print data that caused the error. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
127-700	The SIP registrar server cannot be used.	Check if the SIP registrar server is available. Also, confirm that [SIP Registrar Server Setup] is set correctly in the device settings.
132-313	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
132-314	An error occurred in the device.	contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
132-315	An error occurred in the device.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-210	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-211	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-212	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-213	An error occurred during fax transmission.	Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries. <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
133-226	A country code not supported by the device was specified.	<p>contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-280	An error occurred during fax transmission.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-281	An error occurred during fax transmission.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-282	An error occurred during fax transmission.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-283	An error occurred during fax transmission.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
133-700	The staple/hole punch setting was cancelled.	Check whether the staple/hole punch position is correct, and then execute the operation again.
133-701	Unavailable characters are included in Name, Company Logo, Fax Comment, or Local Name and the characters are converted.	<p>Enter available characters to Name, Company Logo, Fax Comment, or Local Name. If this error persists, check the settings for the local station. Only the characters available on the keyboard of the control panel can be used for the name of the local station. When the available characters are not clear, enter alphanumeric characters only.</p>
133-710	When printing the received fax document, the paper loaded on the bypass tray was used for printing because the specified tray could not be used.	<p>Take one of the following measures:</p> <ul style="list-style-type: none"> • Load paper available for printing the received fax document: A3 SEF, A4 LEF, B4 SEF, B5 LEF, A4 SEF, A5 SEF, B5 SEF, 8.5 x 11" SEF, 8.5 x 13" SEF, 8.5 x 14" SEF, 11 x 17" SEF, 8.5 x 11" LEF, 5.5 x 8.5" SEF. • Use a paper type available for printing the received fax document: plain paper, bond paper, recycled paper, side 2 paper, user-defined custom paper. • Confirm the settings by selecting [Device] > [Fax Service Settings] > [Fax Control] > [Receiving Paper Size]. - Select [Receiving Paper Size] > [Tray Mode] to add a tray to be used for printing the received fax documents. - Set up paper so that the tray specified for [Tray Mode] can be used for printing the received fax documents. <p>If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
149-500	An error occurred during writing to ROM of the High Capacity Stacker.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.

Error Code	Cause	Remedy
161-310	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
161-311	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
161-312	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the error still is not resolved, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.
178-500	An error occurred in the device.	<p>Switch off the device power, make sure that the touch screen is blank, and then switch on the device power. If the same message is displayed again, contact one of the following support desks according to the product you are using for inquiries.</p> <ul style="list-style-type: none"> • Contact your local Fuji Xerox representative. • Contact our Customer Support Center or your dealers.